



**MALAYSIA**

**BANCI EKONOMI**  
*ECONOMIC CENSUS*

**2016**

**PERKHIDMATAN PENGINAPAN**  
*ACCOMMODATION SERVICES*

**JABATAN PERANGKAAN MALAYSIA**  
*DEPARTMENT OF STATISTICS, MALAYSIA*

Diterbitkan oleh:

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Penerbitan ini memaparkan perangkaan bagi perkhidmatan penginapan yang diperoleh daripada Banci Ekonomi 2016 bagi tahun rujukan 2015. Perkhidmatan penginapan merangkumi hotel (termasuk hotel resort), hotel bajet, hotel apartmen, chalet dan rumah rehat/rumah tetamu/asrama/*bed & breakfast*. Perkhidmatan ini meliputi semua industri dalam Seksyen I yang dikelaskan di bawah Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Ver. 1.0, selaras dengan Piawaian Klasifikasi Industri Antarabangsa bagi Semua Aktiviti Ekonomi (ISIC), Semakan Ke-4, 2008. Kali terakhir banci ini dijalankan adalah pada tahun 2011 bagi tahun rujukan 2010.

Data utama yang berkaitan dengan nilai output kasar, nilai input perantara, nilai ditambah, bilangan pekerja, gaji & upah dan nilai harta tetap dilaporkan dalam penerbitan ini. Maklumat berkaitan pemilikan wanita serta kelulusan akademik dan teknikal turut dipaparkan dalam penerbitan ini. Data tersebut boleh digunakan oleh agensi kerajaan, ahli ekonomi, ahli akademik, pihak swasta serta individu bagi tujuan membuat perancangan dan penggubalan dasar, analisis ekonomi, unjuran dan dapat membantu merancang pembangunan perniagaan.

Penerbitan ini dibahagikan kepada tiga bahagian. Bahagian pertama memaparkan hasil penemuan bagi keseluruhan perkhidmatan penginapan. Jadual perangkaan terperinci dipaparkan di bahagian kedua, manakala bahagian ketiga pula menerangkan aspek teknikal seperti skop dan liputan, konsep dan definisi serta pembolehubah utama yang digunakan dalam penerbitan ini.

Jabatan merakamkan setinggi-tinggi penghargaan atas kerjasama yang diberikan oleh reponden dan juga semua pihak yang telah menyumbang secara langsung dan tidak langsung dalam menjayakan banci ini. Setiap maklum balas dan cadangan untuk penambahbaikan laporan ini pada masa akan datang amat dihargai.

**DR. MOHD UZIR BIN MAHIDIN**

Ketua Perangkawan Malaysia

**Julai 2017**

## PREFACE

*This publication presents statistics on accommodation services obtained from the Economic Census 2016 for reference year 2015. Accommodation services which encompasses hotels (including resort hotels), budget hotels, apartment hotels, chalets and rest house/ guest house/ hostel/ bed & breakfast. These services include all industries in Section I classified under the Malaysia Standard Industrial Classification (MSIC) 2008 Ver. 1.0, in accordance with the International Standard Industrial Classification of All Economic Activities (ISIC), Revision 4. The last census was conducted in 2011 for reference year 2010.*

*Key data related to value of gross output, intermediate input, value added, number of persons engaged, salaries & wages and value of fixed assets are reported in this publication. Information regarding on women ownership and academic and technical qualification are also published. These data can be used by government agencies, economists, academicians, private sectors and individuals for planning and formulations policies, economic analysis, projections and to assist in business development planning.*

*This publication is divided into three parts. The first part displays the findings for the entire accommodation services. Detailed statistical tables are provided in the second part, meanwhile, the third part describes the technical aspects such as scope and coverage, concepts and definitions as well as the key variables used in this publication.*

*The Department gratefully acknowledges the co-operation rendered by the respondents as well as all parties who have contributed directly and indirectly in making this census a success. Every feedback and suggestion towards improving future reports is highly appreciated.*

**DR. MOHD UZIR BIN MAHIDIN**

Chief Statistician Malaysia

**July 2017**

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**BAHAGIAN 1**

**PENEMUAN  
UTAMA  
DAN  
RINGKASAN  
PENEMUAN**

*PART 1*

*MAIN FINDINGS  
AND  
SUMMARY OF  
FINDINGS*

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# BANCI EKONOMI 2016



## PENEMUAN UTAMA PENGINAPAN



### Bilangan pertubuhan

2010  
3,129  
pertubuhan

2015  
4,377  
pertubuhan

**6.9%**  
Kadar pertumbuhan tahunan



### Nilai output kasar

2015 RM  
**13.9**  
bilion

2010 RM  
**9.8**  
bilion

**7.2%**  
Setahun

### Nilai input perantara

2015 RM  
**6.0**  
bilion

2010 RM  
**4.3**  
bilion

**7.2%**  
Setahun

### Nilai ditambah

2015 RM  
**7.9**  
bilion

2010 RM  
**5.6**  
bilion

**7.2%**  
Setahun

### Bilangan pekerja

2010 110,535 orang  
2015 130,675 orang

**3.4%**  
Setahun

### Gaji & upah

2010 RM 1.9 bilion  
2015 RM 3.0 bilion

**9.3%**  
Setahun

### Nilai harta tetap

2010 RM 21.9 bilion  
2015 RM 33.0 bilion

**8.5%**  
Setahun

### Bilangan pertubuhan milikan wanita

2010 438 pertubuhan  
2015 560 pertubuhan

**5.0%**  
Setahun



# ECONOMIC CENSUS 2016



## MAIN FINDINGS ACCOMMODATION



### Number of establishments

2010  
**3,129**  
establishments

2015  
**4,377**  
establishments

**6.9%**  
Annual growth rate

### Value of gross output

2015 RM  
**13.9**  
billion

2010 RM  
**9.8**  
billion

**7.2%**  
Per annum

### Value of intermediate input

2015 RM  
**6.0**  
billion

2010 RM  
**4.3**  
billion

**7.2%**  
Per annum

### Value added

2015 RM  
**7.9**  
billion

2010 RM  
**5.6**  
billion

**7.2%**  
Per annum

### Number of persons engaged

2010 110,535 persons  
2015 130,675 persons

**3.4%**  
Per annum

### Salaries & wages

2010 RM 1.9 billion  
2015 RM 3.0 billion

**9.3%**  
Per annum

### Value of fixed assets

2010 RM 21.9 billion  
2015 RM 33.0 billion

**8.5%**  
Per annum

### Number of women owned establishments

2010 438 establishments  
2015 560 establishments

**5.0%**  
Per annum

## 1. PENGENALAN

Penerbitan ini membentangkan perangkaan bagi perkhidmatan penginapan berdasarkan maklumat yang diperolehi dari Banci Ekonomi yang dijalankan pada tahun 2016 bagi tahun rujukan 2015. Perkhidmatan penginapan merangkumi aktiviti hotel (termasuk hotel resort), hotel apartmen, hotel bajet, chalet, rumah rehat, rumah tetamu, asrama, *bed & breakfast*, dan tapak perkhemahan.

## 2. PRESTASI PERKHIDMATAN PENGINAPAN

Penemuan banci menunjukkan bahawa sejumlah 4,377 pertubuhan telah beroperasi pada tahun 2015. Jumlah output kasar yang dihasilkan adalah RM13.9 bilion, manakala nilai ditambah adalah RM7.9 bilion. Bilangan pekerja yang terlibat dalam perkhidmatan ini seramai 130,675 orang dengan nilai gaji & upah yang dibayar berjumlah RM3.0 bilion. Nilai harta tetap merekodkan RM33.0 bilion. Perbandingan perangkaan utama perkhidmatan penginapan antara tahun 2010 dan 2015 ditunjukkan di **Jadual 1**.

**Jadual 1: Perbandingan Perangkaan Utama bagi Perkhidmatan Penginapan  
2010 dan 2015**

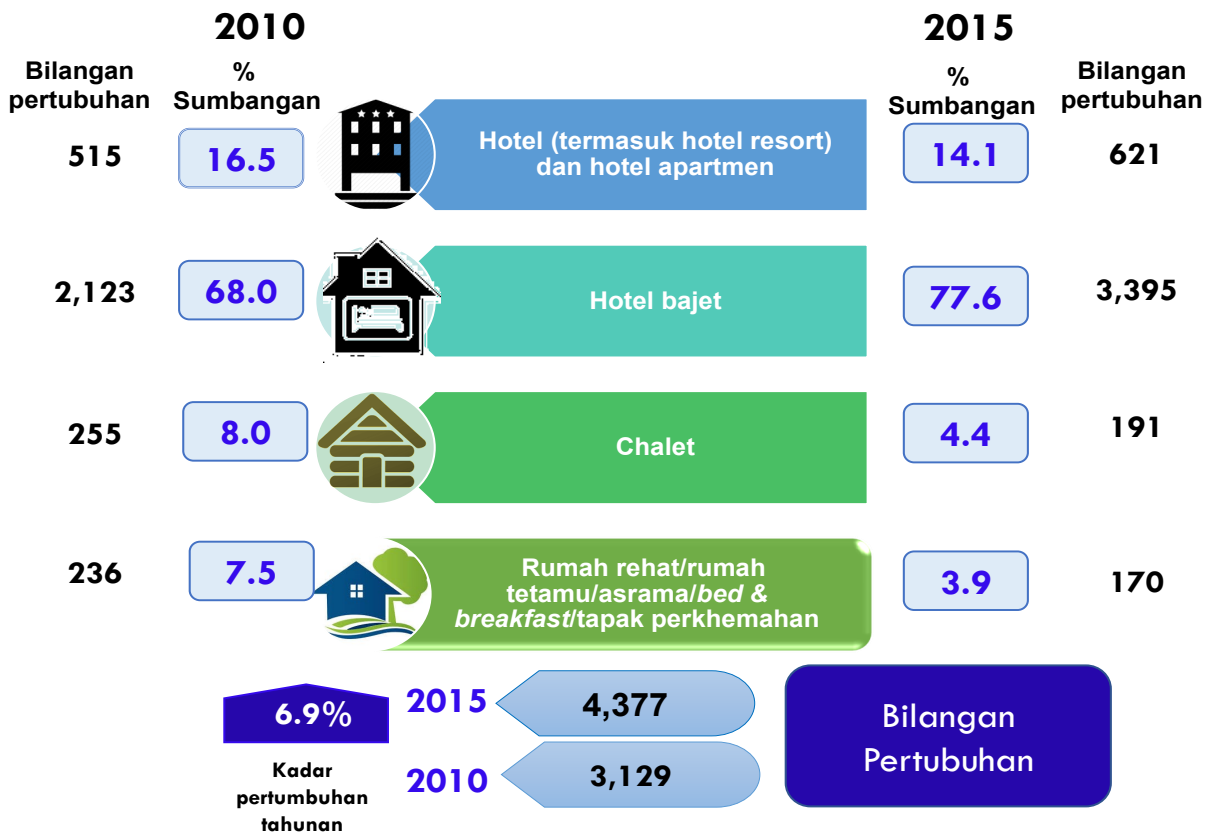
Tahun	Bilangan pertubuhan	Nilai output kasar (RM bilion)	Nilai ditambah (RM bilion)	Bilangan pekerja	Gaji & upah (RM bilion)	Nilai harta tetap (RM bilion)
2015	4,377	13.9	7.9	130,675	3.0	33.0
2010	3,129	9.8	5.6	110,535	1.9	21.9
Kadar pertumbuhan tahunan	6.9%	7.2%	7.2%	3.4%	9.3%	8.5%

## 3. BILANGAN PERTUBUHAN

Pada tahun 2015, jumlah pertubuhan penginapan telah meningkat kepada 4,377 berbanding 3,129 pertubuhan pada tahun 2010. Ini merupakan peningkatan tahunan sebanyak 6.9 peratus. Aktiviti hotel bajet mencatatkan bilangan pertubuhan tertinggi sebanyak 3,395 pertubuhan dengan sumbangan 77.6 peratus. Ini diikuti oleh aktiviti hotel (termasuk hotel resort) dan hotel apartmen (621 pertubuhan; 14.1%) dan aktiviti chalet (191 pertubuhan; 4.4%) seperti di **Paparan 1**.

## RINGKASAN PENEMUAN

Paparan 1: Bilangan Pertubuhan Perkhidmatan Penginapan mengikut Aktiviti, 2010 dan 2015

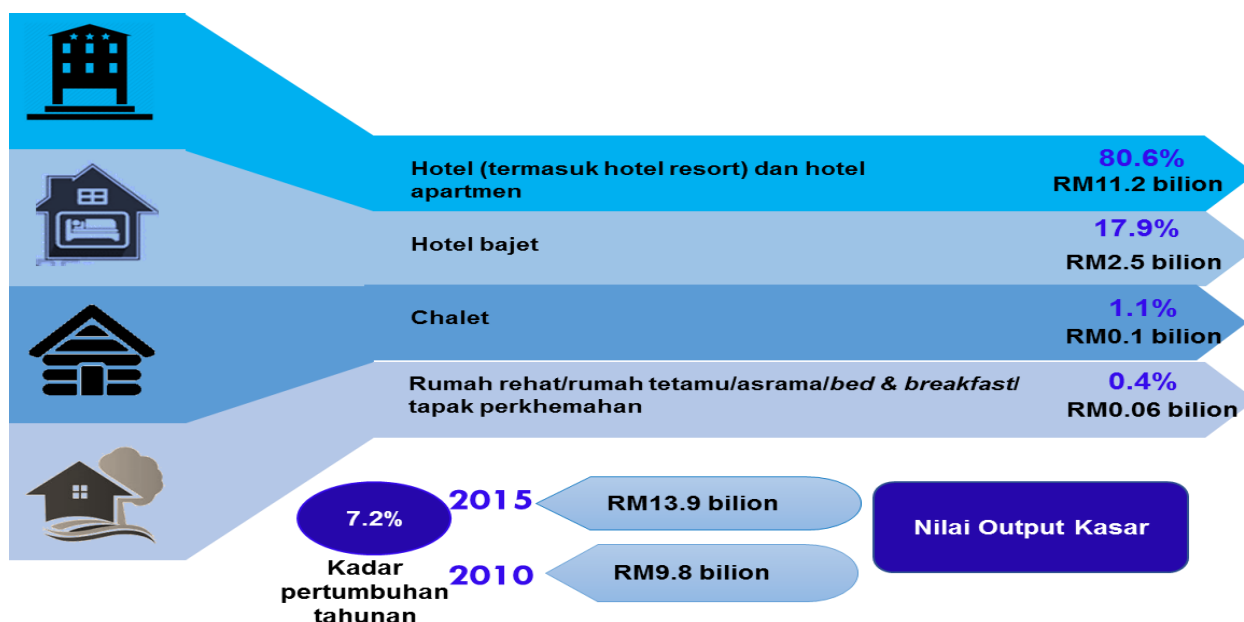


#### 4. NILAI OUTPUT KASAR

Nilai output kasar yang dihasilkan bagi perkhidmatan ini berjumlah RM13.9 bilion berbanding RM9.8 bilion pada tahun 2010. Jumlah ini mencatatkan peningkatan sebanyak 7.2 peratus setahun. Aktiviti hotel (termasuk resort) dan hotel apartmen mencatatkan nilai output kasar tertinggi iaitu sebanyak RM11.2 bilion dengan sumbangan 80.6 peratus diikuti oleh aktiviti hotel bajet (RM2.5 bilion; 17.9%), chalet (RM149.9 juta; 1.1%) dan rumah rehat/ rumah tetamu/asrama/bed & breakfast/tapak perkhemahan (RM56.4 juta; 0.4%) seperti di Paparan 2.

## RINGKASAN PENEMUAN

### Paparan 2: Nilai Output Kasar bagi Perkhidmatan Penginapan mengikut Aktiviti, 2010 dan 2015



### 5. NILAI DITAMBAH

Nilai ditambah bagi perkhidmatan penginapan pada tahun 2015 adalah sebanyak RM7.9 bilion berbanding RM5.6 bilion pada tahun 2010. Jumlah ini mencatatkan peningkatan sebanyak 7.2 peratus setahun. **Paparan 3** menunjukkan peratus taburan nilai ditambah mengikut aktiviti. Selari dengan nilai output kasar, hotel (termasuk hotel resort) & hotel apartmen merekodkan nilai ditambah tertinggi (RM6.3 bilion; 80.7%), diikuti oleh hotel bajet (RM1.4 bilion; 17.9%).

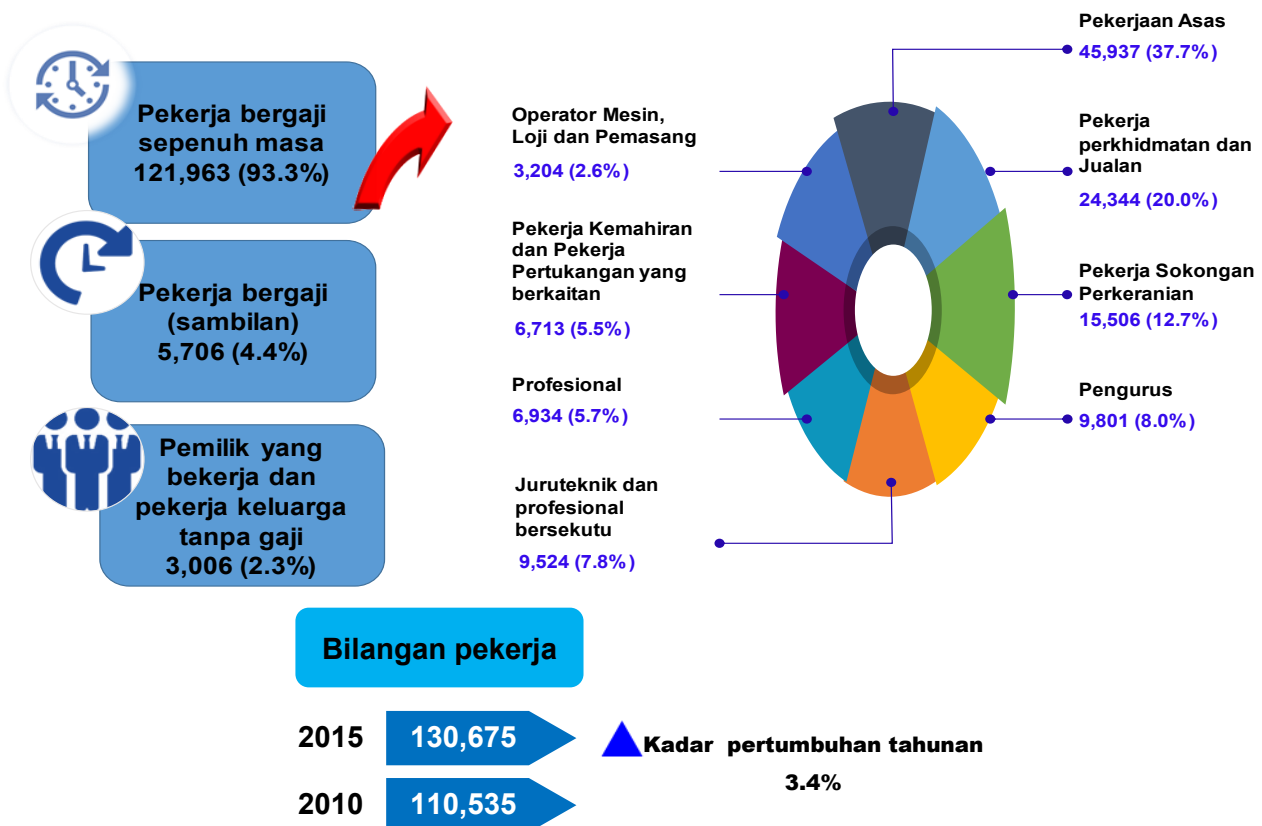
### Paparan 3: Nilai Ditambah bagi Perkhidmatan Penginapan mengikut Aktiviti, 2010 dan 2015

Aktiviti	2010		2015	
	RM juta	% Sumbangan	RM juta	% Sumbangan
Hotel (termasuk hotel resort) dan hotel apartmen	4,799.5	86.4	6,348.9	80.7
Hotel bajet	646.7	11.6	1,410.8	17.9
Chalet	86.8	1.6	71.8	0.9
Rumah rehat/ rumah tetamu/asrama/ bed & breakfast/tapak perkhemahan	22.6	0.4	35.0	0.5
<b>JUMLAH</b>	<b>5,555.5</b>		<b>7,866.5</b>	

## 6. BILANGAN PEKERJA

**Bilangan pekerja** bagi perkhidmatan penginapan adalah seramai 130,675 orang dengan peningkatan tahunan 3.4 peratus berbanding 2010. Perkhidmatan penginapan melibatkan pekerja bergaji sepenuh masa seramai 121,963 orang dengan sumbangan 93.3 peratus. Di samping itu, sejumlah 5,706 orang (4.4%) adalah kategori pekerja sambilan manakala 3,006 orang (2.3%) adalah pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tanpa bergaji seperti di **Paparan 4**. Kategori pekerja asas mempunyai bilangan pekerja sepenuh masa yang tertinggi seramai 45,937 orang (37.7%).

**Paparan 4: Bilangan Pekerja mengikut Kategori Pekerja, 2010 dan 2015**



### 6.1 SAIZ PEKERJA

Pertubuhan dengan bilangan pekerja 5 hingga 29 orang merupakan penyumbang tertinggi dengan 2,440 pertubuhan dengan sumbangan 55.7 peratus. Walaupun komposisi bilangan pertubuhan dengan pekerja 5 hingga 29 orang adalah besar, sumbangan kepada nilai output kasar dan bilangan pekerja masing-masing adalah 13.4 peratus dan 20.1 peratus seperti yang ditunjukkan dalam **Jadual 2**. Sebaliknya, pertubuhan besar melebihi 76 orang pekerja (383 pertubuhan), menyumbang kepada 62.8 peratus daripada jumlah pekerja dan 73.1 peratus kepada nilai output kasar.

## RINGKASAN PENEMUAN

Jadual 2: Saiz Pekerja Perkhidmatan Penginapan, 2015

Saiz pekerja	Bilangan pertubuhan	Nilai output kasar (RM bilion)	Bilangan pekerja
Kurang daripada 5 orang	1,142 (26.1%)	0.2 (1.2%)	3,271 (2.5%)
5 hingga 29 orang	2,440 (55.7%)	1.9 (13.4%)	26,324 (20.1%)
30 hingga 75 orang	412 (9.4%)	1.7 (12.3%)	19,048 (14.6%)
Lebih daripada 76 orang	383 (8.8%)	10.2 (73.1%)	82,032 (62.8%)
<b>JUMLAH</b>	<b>4,377 (100.0%)</b>	<b>13.9 (100.0%)</b>	<b>130,675 (100.0%)</b>

### 6.2 KELULUSAN PEKERJA

Pekerja dengan kelulusan SPM/SPM(V) atau yang setaraf dan ke bawah adalah majoriti dalam perkhidmatan penginapan iaitu 79,447 orang atau 60.8 peratus daripada bilangan pekerja pada tahun 2015. Manakala bakinya adalah pekerja yang mempunyai kelulusan diploma/STPM atau yang setarafnya 27,067 orang (20.7%) dan pemegang ijazah sarjana muda dan ke atas, 14,125 orang (10.8%). Bilangan pekerja mengikut jantina menunjukkan bahawa pekerja lelaki mewakili 55.8 peratus daripada jumlah pekerja seperti dalam **Jadual 3**.

Jadual 3: Bilangan Pekerja mengikut Kelulusan dan Jantina Perkhidmatan Penginapan, 2015

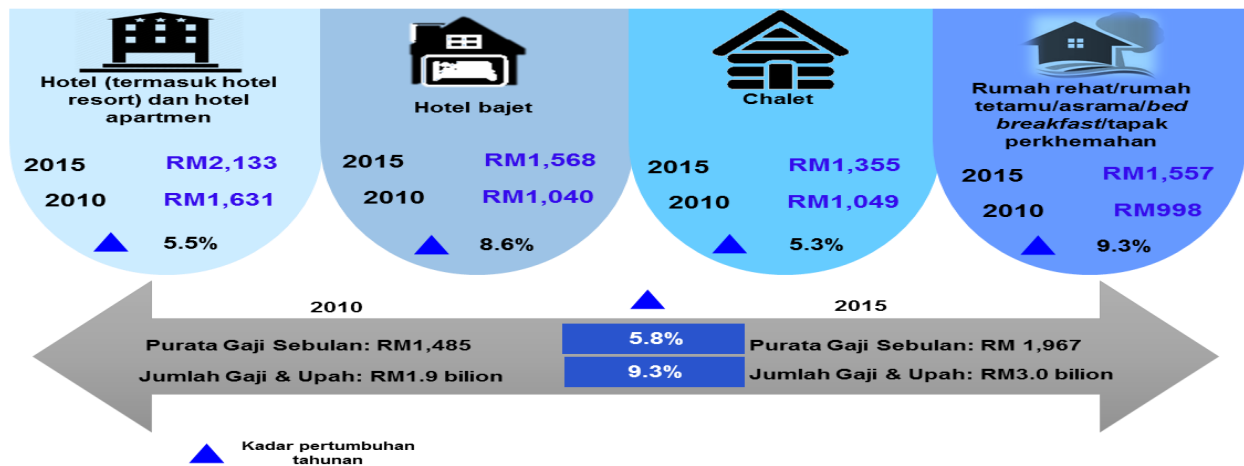
Kelulusan	Bilangan pekerja	Bilangan Lelaki	Bilangan Perempuan
Ijazah Sarjana Muda dan ke atas	14,125 (10.8%)	8,452 (59.8%)	5,673 (40.2%)
Diploma/STPM atau yang setaraf	27,067 (20.7%)	14,772 (54.6%)	12,295 (45.4%)
Sijil	10,036 (7.7%)	5,880 (58.6%)	4,156 (41.4%)
SPM/SPM (V) atau yang setaraf dan ke bawah	79,447 (60.8%)	43,788 (55.1%)	36,659 (44.9%)
<b>JUMLAH</b>	<b>130,375 (100.0%)</b>	<b>72,892 (55.8%)</b>	<b>57,783 (44.2%)</b>

## 7. GAJI & UPAH

**Jumlah gaji & upah** yang dibayar pada tahun 2015 adalah sebanyak RM3.0 bilion berbanding RM1.9 bilion pada tahun 2010, mencatatkan pertumbuhan tahunan 9.3 peratus. Hotel (termasuk hotel resort) dan hotel apartmen merekodkan jumlah gaji & upah yang dibayar tertinggi sebanyak RM2.3 bilion dengan sumbangan sebanyak 77.0 peratus. **Paparan 5** menunjukkan peratus taburan gaji & upah dan purata gaji sebulan bagi seorang pekerja.

Pekerja yang terlibat dalam perkhidmatan hotel (termasuk hotel resort) dan hotel apartmen menerima purata gaji bulanan tertinggi sebanyak RM2,133, diikuti oleh hotel bajet (RM1,568), rumah rehat/rumah tetamu/asrama/bed & breakfast/tapak perkhemahan (RM1,557) dan chalet (RM1,355).

**Paparan 5: Gaji & Upah dan Purata Gaji Sebulan Perkhidmatan Penginapan, 2010 dan 2015**




















## 8. PRESTASI MENGIKUT NEGERI

**Paparan 6** menunjukkan bilangan pertumbuhan, nilai output kasar dan nilai ditambah mengikut negeri bagi tahun 2010 dan 2015. Sabah merekodkan 515 pertumbuhan dengan sumbangan 11.9 peratus daripada keseluruhan bilangan pertumbuhan dalam perkhidmatan penginapan. Seterusnya, Johor dan W.P. Kuala Lumpur masing-masing mencatatkan sebanyak 470 pertumbuhan (10.7%) dan 437 pertumbuhan (10.0%). Bagi tempoh 2010 hingga 2015, Melaka mencatatkan kadar pertumbuhan tertinggi bagi bilangan pertumbuhan iaitu sebanyak 18.5 peratus setahun diikuti oleh Perlis dan Selangor masing-masing 18.0 peratus dan 16.7 peratus. W.P. Kuala Lumpur merekodkan sumbangan tertinggi dari segi nilai output iaitu RM3,702.7 juta dengan sumbangan sebanyak 26.6 peratus diikuti oleh Selangor (RM1,950.7 juta; 11.7%). Selari dengan prestasi nilai output kasar, W.P. Kuala Lumpur menunjukkan nilai ditambah yang tertinggi (RM2,197.5 juta; 27.9%) diikuti oleh Selangor (RM1,118.4 juta; 11.4 %).

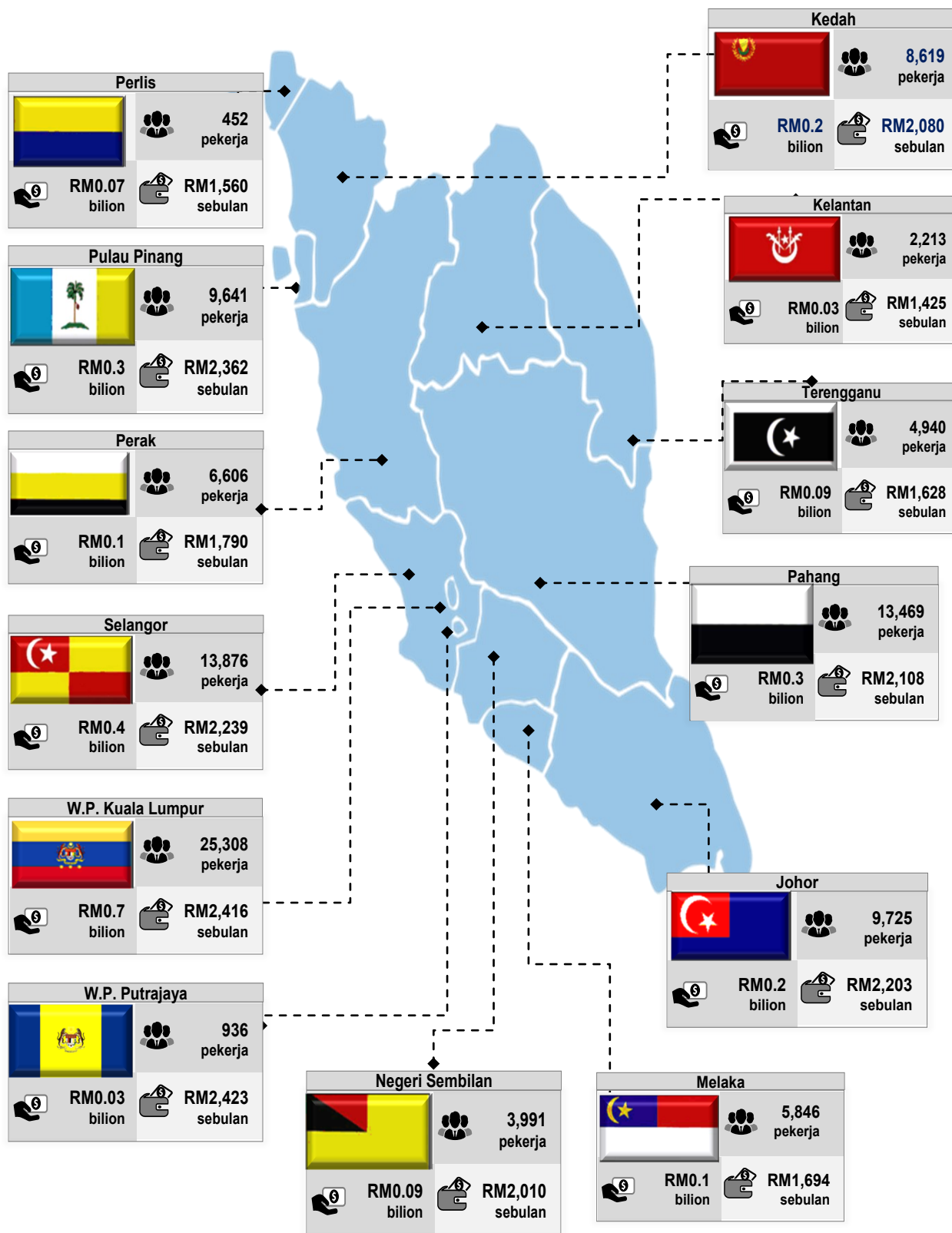
# RINGKASAN PENEMUAN

Paparan 6: Bilangan Pertubuhan, Nilai Output Kasar dan Nilai ditambah mengikut Negeri Perkhidmatan Penginapan, 2010 dan 2015

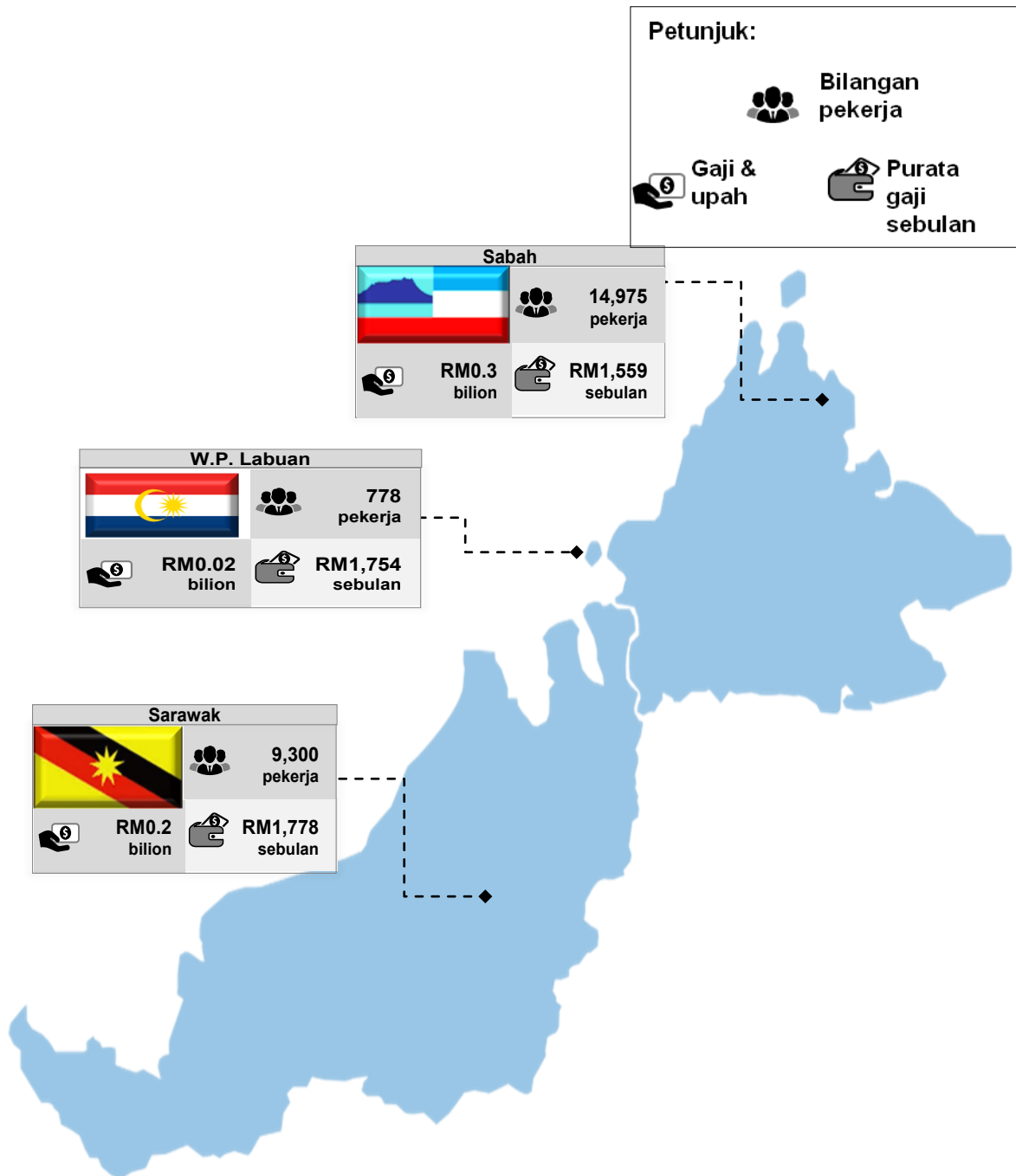
			Bilangan pertubuhan	Kadar pertumbuhan tahunan	Nilai output kasar (RM juta)	Kadar pertumbuhan tahunan	Nilai ditambah (RM juta)	Kadar pertumbuhan tahunan
W.P. KUALA LUMPUR		2015	437	7.9%	3,702.7	5.7%	2,197.5	5.4%
		2010	298		2,809.5		1,692.6	
SELANGOR		2015	390	16.7%	1,950.7	11.7%	1,118.4	11.4%
		2010	178		1,122.2		651.2	
PAHANG		2015	352	2.5%	1,302.3	2.5%	691.1	3.0%
		2010	313		1,148.5		596.9	
SABAH		2015	515	8.2%	1,194.7	7.0%	628.1	6.0%
		2010	348		851.0		468.7	
PULAU PINANG		2015	262	11.5%	1,134.7	8.7%	641.3	7.2%
		2010	152		747.5		453.8	
JOHOR		2015	470	5.2%	863.6	11.6%	453.1	14.7%
		2010	365		499.7		228.4	
KEDAH		2015	269	3.6%	876.4	4.4%	514.4	3.8%
		2010	225		706.6		427.1	
SARAWAK		2015	399	4.7%	749.3	5.3%	489.8	5.6%
		2010	317		578.3		372.4	
PERAK		2015	391	7.4%	501.7	10.5%	257.4	9.8%
		2010	273		304.4		161.0	
MELAKA		2015	264	18.5%	485.0	11.0%	231.4	10.1%
		2010	156		287.8		142.8	
NEGERI SEMBILAN		2015	149	5.7%	417.0	8.8%	231.6	13.7%
		2010	113		273.8		121.9	
TERENGGANU		2015	209	1.3%	349.1	6.9%	182.8	9.6%
		2010	197		250.5		115.7	
KELANTAN		2015	190	4.2%	139.5	8.7%	71.6	8.3%
		2010	155		92.1		48.2	
W.P. PUTRAJAYA		2015	5	4.6%	136.4	5.3%	89.5	8.7%
		2010	4		105.5		58.9	
W.P. LABUAN		2015	43	15.4%	78.3	4.2%	54.1	5.6%
		2010	21		63.8		41.2	
PERLIS		2015	32	18.0%	25.5	7.3%	14.5	8.8%
		2010	14		17.9		9.5	
MALAYSIA		2015	4,377	6.9%	13,907.2	7.2%	7,866.5	7.2%
		2010	3,129		9,824.6		5,555.6	

# RINGKASAN PENEMUAN

Paparan 7: Perangkaan Utama Perkhidmatan Penginapan mengikut Negeri, 2015



## RINGKASAN PENEMUAN



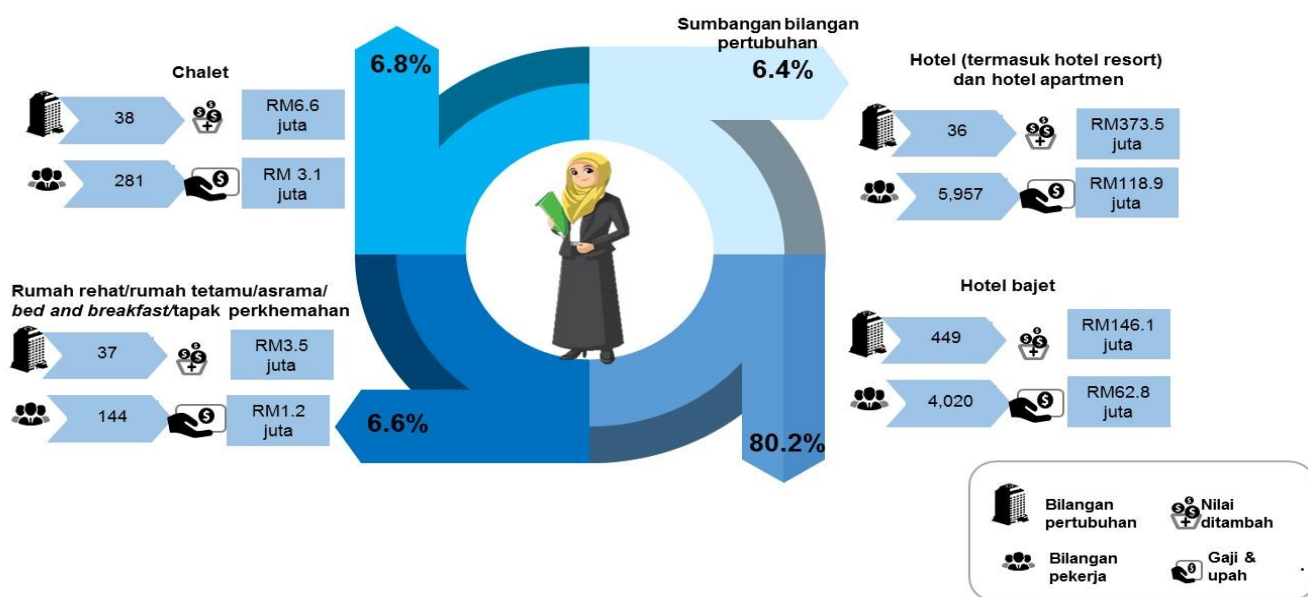
W.P. Kuala Lumpur mencatatkan bilangan pekerja tertinggi iaitu seramai 25,308 orang dengan sumbangan sebanyak 19.4 peratus. Ini diikuti dengan Selangor (13,876 orang; 10.6%) dan Sabah (14,975 orang; 11.5%). Purata gaji & upah bulanan tertinggi dicatatkan oleh W.P. Putrajaya iaitu RM2,423, diikuti W.P. Kuala Lumpur (RM2,416) dan Pulau Pinang (RM2,362).

## 9. PERTUBUHAN MILIKAN WANITA

Pada tahun 2015, terdapat 560 pertubuhan milikan wanita bagi perkhidmatan penginapan yang meliputi 12.8 peratus daripada jumlah pertubuhan dengan kadar pertumbuhan tahunan 5.0 peratus. Bilangan pertubuhan milikan wanita yang tertinggi dicatatkan oleh perkhidmatan hotel bajet sebanyak 449 pertubuhan dengan sumbangan sebanyak 80.2 peratus dan diikuti perkhidmatan chalet (38 pertubuhan; 6.8%).

Jumlah nilai ditambah yang dihasilkan pada tahun 2015 adalah RM529.8 juta atau 6.7 peratus daripada jumlah keseluruhan nilai ditambah. Pertubuhan milikan wanita mempunyai 10,402 orang pekerja dengan gaji & upah yang dibayar sebanyak RM186.1 juta seperti yang ditunjukkan di **Paparan 8**.

**Paparan 8: Perangkaan Utama Pertubuhan Milikan Wanita Perkhidmatan Penginapan mengikut Aktiviti, 2015**



Bilangan pertubuhan milikan wanita tertinggi dicatatkan di Pahang iaitu sebanyak 72 pertubuhan atau 12.9 peratus. Ini diikuti oleh Selangor (57 pertubuhan; 10.2%), Kelantan

**Paparan 9: Bilangan Pertubuhan Milikan Wanita Negeri bagi Perkhidmatan Penginapan, 2015**



Nota: \* Lain-lain Negeri termasuk Melaka, Negeri Sembilan, Perak, Pulau Pinang, Sabah, Sarawak, Terengganu, W.P. Kuala Lumpur dan W.P. Labuan

## SUMMARY OF FINDINGS

### 1. INTRODUCTION

This publication presents statistics on the accommodation services based on Economic Census undertaken in 2016 for reference year 2015. The accommodation services encompasses hotels (including resort hotels), apartment hotels, budget hotels, chalets, rest houses, guest houses, hostels, bed & breakfast and camping grounds.

### 2. PERFORMANCE OF ACCOMMODATION SERVICES

The results of the census showed that there were 4,377 establishments operated in 2015. The total value of gross output generated was RM13.9 billion while the value added was RM7.9 billion. The number of persons engaged in this services was 130,675 persons with salaries & wages paid amounting to RM3.0 billion. The value of fixed assets recorded RM33.0 billion. Comparison of key statistics of accommodation services between 2010 and 2015 are shown in **Table 1**.

**Table 1: Comparison of Key Statistics of Accommodation Services, 2010 and 2015**

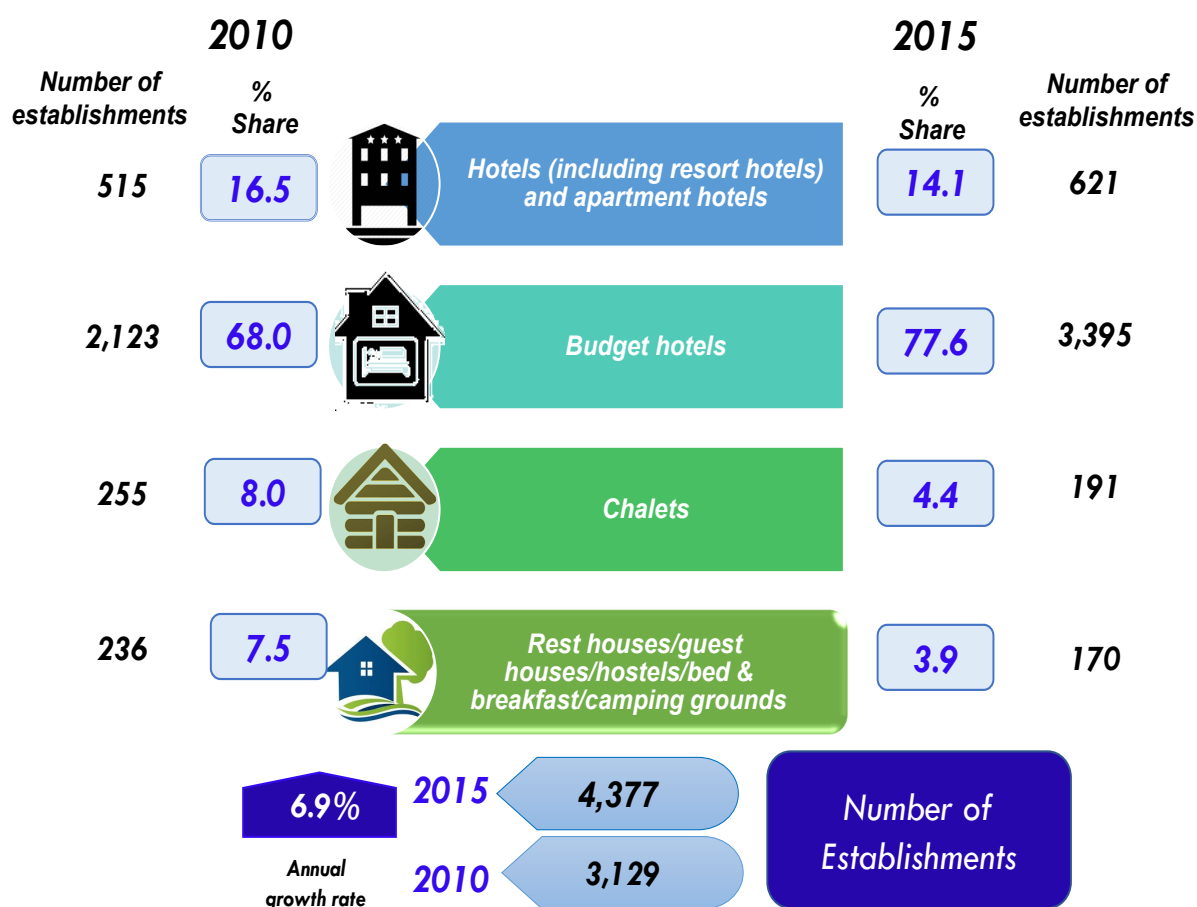
Year	Number of establishments	Value of gross output (RM billion)	Value added (RM billion)	Number of persons engaged	Salaries & wages (RM billion)	Value of fixed assets (RM billion)
2015	4,377	13.9	7.9	130,675	3.0	33.0
2010	3,129	9.8	5.6	110,535	1.9	21.9
Annual growth rate	6.9%	7.2%	7.2%	3.4%	9.3%	8.5%

### 3. NUMBER OF ESTABLISHMENTS

In 2015, total number of accommodation establishments increased to 4,377 establishments compared to 3,129 establishments in 2010. This represents an increase of 6.9 per cent per annum. Budget hotels activity recorded the highest number of establishments with 3,395 establishments contributed of 77.6 per cent. This was followed by hotels (including resort hotels) and apartment hotels (621 establishments; 14.1%) and chalets activity (191 establishments; 4.4%) as shown in **Exhibit 1**.

## SUMMARY OF FINDINGS

**Exhibit 1: Number of Establishment of Accommodation Services by Activity,  
2010 and 2015**

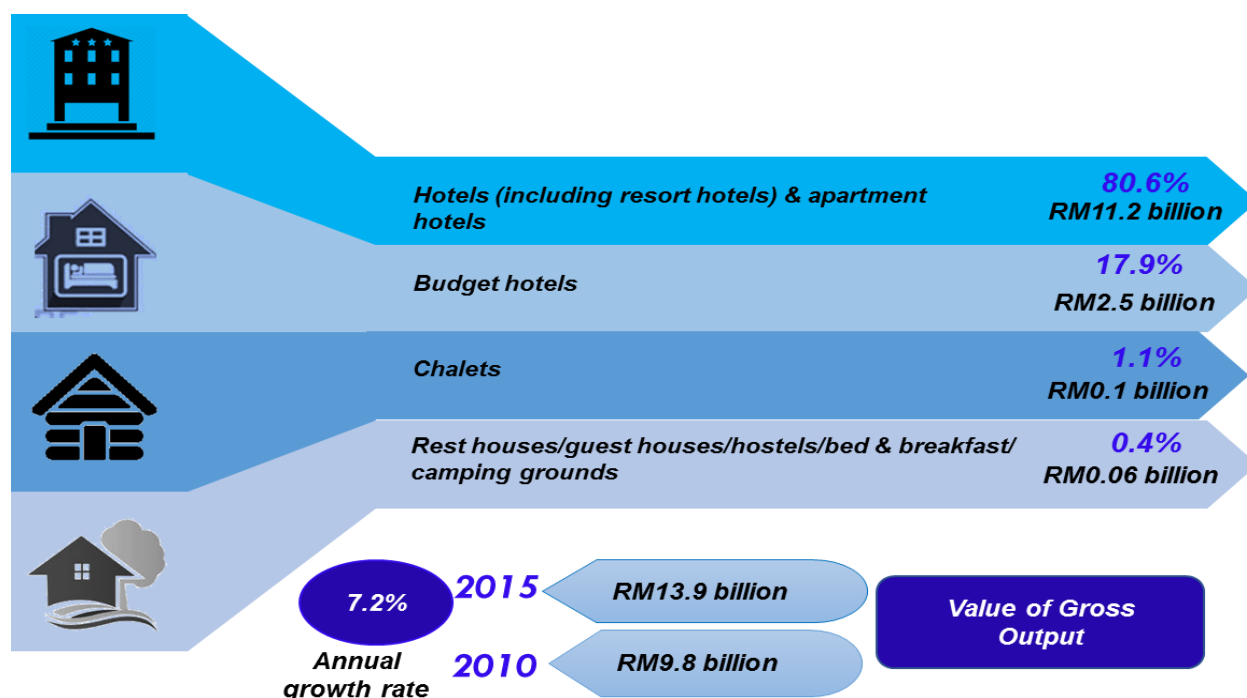


### 4. VALUE OF GROSS OUTPUT

**Value of gross output** generated amounted to RM13.9 billion compared to RM9.8 billion in 2010. This number registered an increase 7.2 per cent per annum. Hotels (including resort hotels) and apartment hotels activity recorded the highest value of gross output RM11.2 billion with percentage share 80.6 per cent, followed by budget hotels (RM2.5 billion; 17.9%), chalets (RM149.9 million; 1.1%) and rest houses/guest houses/hostels/bed & breakfast/ camping grounds (RM56.4 million; 0.4%) as in **Exhibit 2**.

## SUMMARY OF FINDINGS

**Exhibit 2: Value of Gross Output of Accommodation Services, 2010 and 2015**



### 5. VALUE ADDED

**Value added** for accommodation services in 2015 was RM7.9 billion compared to RM5.6 billion in 2010. The value registered an increase of 7.2 per cent per annum. **Exhibit 3** shows the distribution percentage of value added by activity. In line with the value of gross output, hotels (including resort hotels) & apartment hotels recorded the highest value added (RM6.3 billion; 80.7%), followed by budget hotels (RM1.4 billion; 17.9%).

**Exhibit 3: Value Added Accommodation Services by Activity, 2010 and 2015**

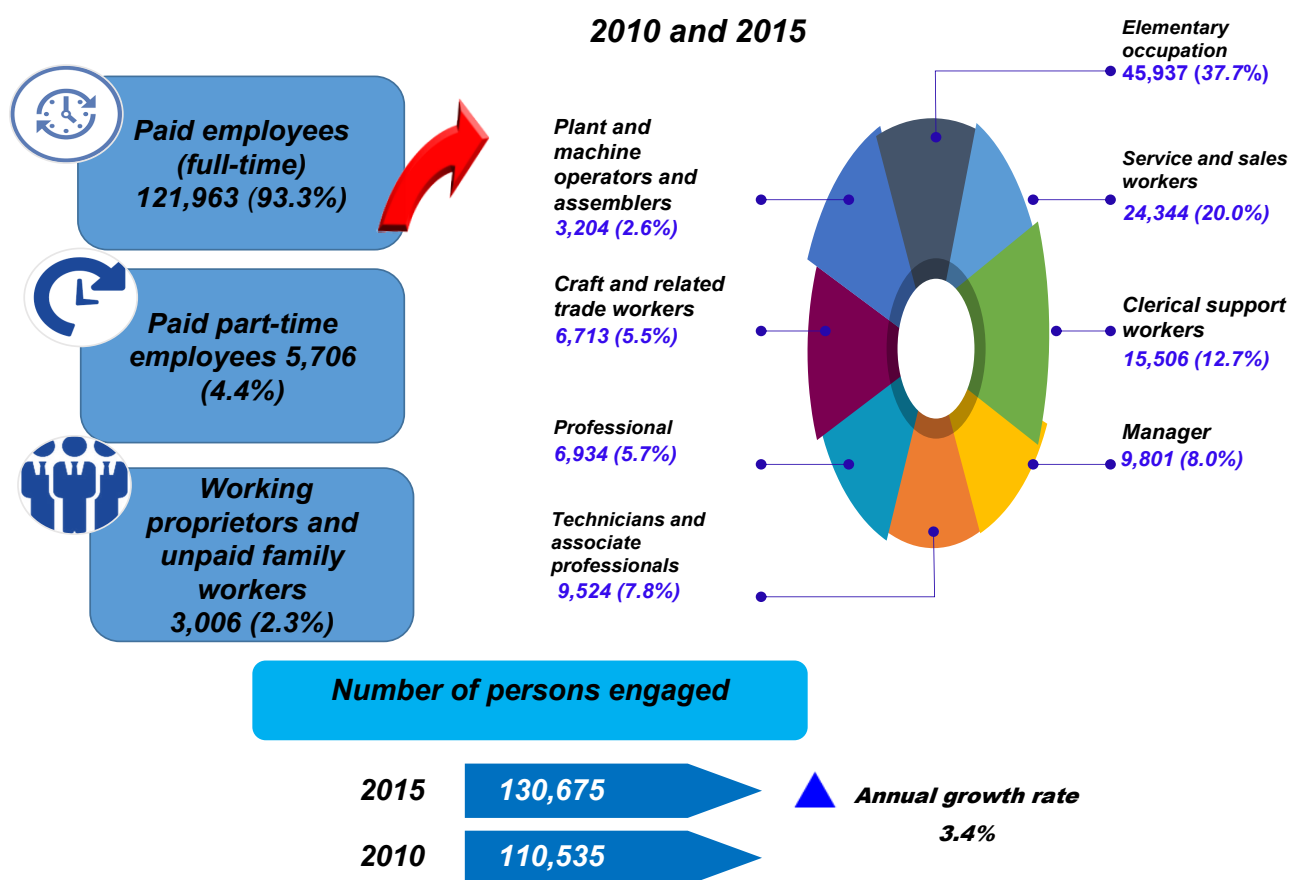
Activity	2010		2015	
	RM million	% Share	RM million	% Share
Hotels (including resort hotels) and apartment hotels	4,799.5	86.4	6,348.9	80.7
Budget hotels	646.7	11.6	1,410.8	17.9
Chalets	86.8	1.6	71.8	0.9
Rest houses/guest houses/hostels/bed & breakfast/camping grounds	22.6	0.4	35.0	0.5
<b>TOTAL</b>	<b>5,555.5</b>		<b>7,866.5</b>	

## SUMMARY OF FINDINGS

### 6. NUMBER OF PERSONS ENGAGED

**Number of persons engaged** in accommodation services was 130,765 persons, representing a growth of 3.4 per cent compared to 2010. The accommodation industry engaged 121,963 persons with percentage share 93.3 per cent of paid full-time employees. In addition, there were 5,706 persons (4.4%) categorised as part-time employees while 3,006 persons (2.3%) are working proprietors and active business partners and unpaid family workers in **Exhibit 4**. Elementary workers constituted the highest number of paid full-time employees, 45,937 persons (37.7%).

**Exhibit 4: Number of Persons Engaged by Category of Workers, 2010 and 2015**



#### 6.1 EMPLOYMENT SIZE

Establishments with employment size of 5 to 29 posted the highest number of establishments 2,440 with percentage share 55.7 per cent. Although in composition the number of establishments with 5 to 29 employees were the largest, the contribution to value of gross output and number of persons engaged were 13.4 per cent and 20.1 per cent respectively as shown in **Table 2**. On the other hand, large establishment with more than 76 employees (383 establishment), contributing to 62.8 per cent of total employment and 73.1 per cent of the value of gross output.

## SUMMARY OF FINDINGS

**Table 2: Employment Size of Accommodation Services, 2015**

Employment size	Number of establishment	Value of gross output (RM billion)	Number of persons engaged
Less than 5 persons	1,142 (26.1%)	0.2 (1.2%)	3,271 (2.5%)
5 to 29 persons	2,440 (55.7%)	1.9 (13.4%)	26,324 (20.1%)
30 to 75 persons	412 (9.4%)	1.7 (12.3%)	19,048 (14.6%)
More than 76 persons	383 (8.8%)	10.2 (73.1%)	82,032 (62.8%)
<b>TOTAL</b>	<b>4,377 (100.0%)</b>	<b>13.9 (100.0%)</b>	<b>130,675 (100.0%)</b>

### 6.2 QUALIFICATION OF EMPLOYEES

Employees with the qualification of SPM/SPM(V) or equivalent and below were the majority in the accommodation services with 79,447 persons or 60.8 per cent of total persons engaged in 2015. The remaining were employees with diploma/STPM or equivalent qualification, 27,067 persons (20.7%) and university degree holder and above, 14,125 persons (10.8%). The number of employees by gender shows that number of male employees represents 55.8 per cent from the number of total persons engaged as shown in **Table 3**.

**Table 3: Number of Persons Engaged in Accommodation Services by Qualification and Sex, 2015**

Kelulusan	Number of persons engaged	Male	Female
Bachelor/Advanced diploma and above	14,125 (10.8%)	8,452 (59.8%)	5,673 (40.2%)
Diploma/STPM atau yang setaraf	27,067 (20.7%)	14,772 (54.6%)	12,295 (45.4%)
Certificate	10,036 (7.7%)	5,880 (58.6%)	4,156 (41.4%)
SPM/SPM (V) or equivalent and below	79,447 (60.8%)	43,788 (55.1%)	36,659 (44.9%)
<b>TOTAL</b>	<b>130,375 (100.0%)</b>	<b>72,892 (55.8%)</b>	<b>57,783 (44.2%)</b>

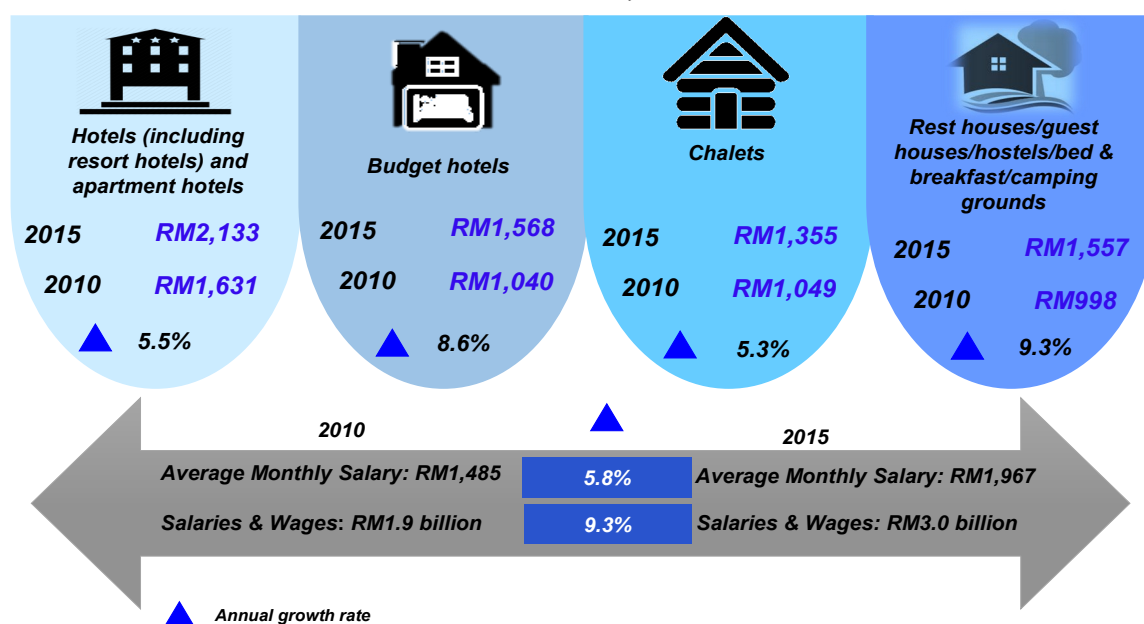
## SUMMARY OF FINDINGS

### 7. SALARIES & WAGES

**Total salaries & wages paid** in 2015 were RM3.0 billion compared to RM1.9 billion in 2010, which recorded an increase of 9.3 per cent per annum. Hotels (including resort hotels) and apartment hotels recorded the highest salaries & wages paid RM2.3 billion with percentage share of 77.0 per cent. **Exhibit 5** shows salaries & wages and average monthly salary for an employee.

Employees in hotels (including resort hotels) & apartment hotels recorded the highest average monthly salary received with RM2,133, followed by budget hotels (RM1,568), rest houses/ guest houses/hostels/bed & breakfast/ camping grounds (RM1,557) and chalets (RM1,355).

**Exhibit 5: Salaries & Wages and Average Monthly Salary of Accommodation Services, 2010 and 2015**




















### 8. PERFORMANCE BY STATE

**Exhibit 6** shows the number of establishments, value of gross output and value added by state for 2010 and 2015. Sabah registered 515 establishment with percentage share 11.9 per cent from overall establishment in accommodation services. The next highest were Johor and W.P. Kuala Lumpur which recorded 470 establishments (10.7%) and 437 establishments (10.0%) respectively. For the period from 2010 to 2015, Melaka recorded the highest annual growth rate for establishment number with 18.5 per cent, followed by Perlis and Selangor with 18.0 per cent and 16.7 per cent respectively. W.P. Kuala Lumpur also recorded the highest value of gross output RM3,702.7 million with percentage share of 26.6 per cent, followed by Selangor (RM1,950.7 million; 14.0%). In line with the performance of the value of gross output, W.P. Kuala Lumpur showed the highest value added (RM2,197.5 million; 27.9%) followed by Selangor (RM1,118.4 million; 14.2%).

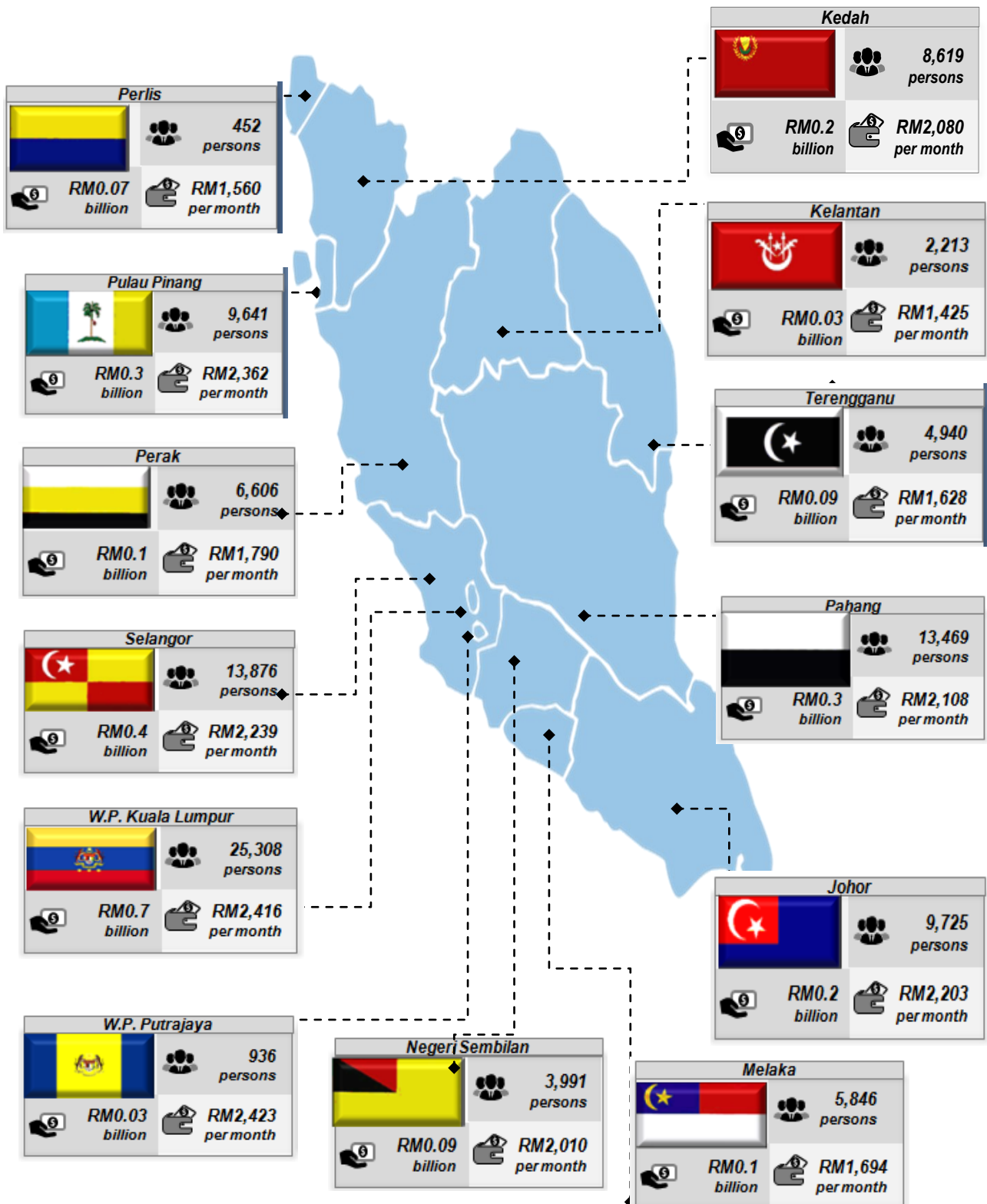
## SUMMARY OF FINDINGS

**Exhibit 6: Number of Establishment, Value of Gross Output and Value Added Accommodation Services by State, 2010 and 2015**

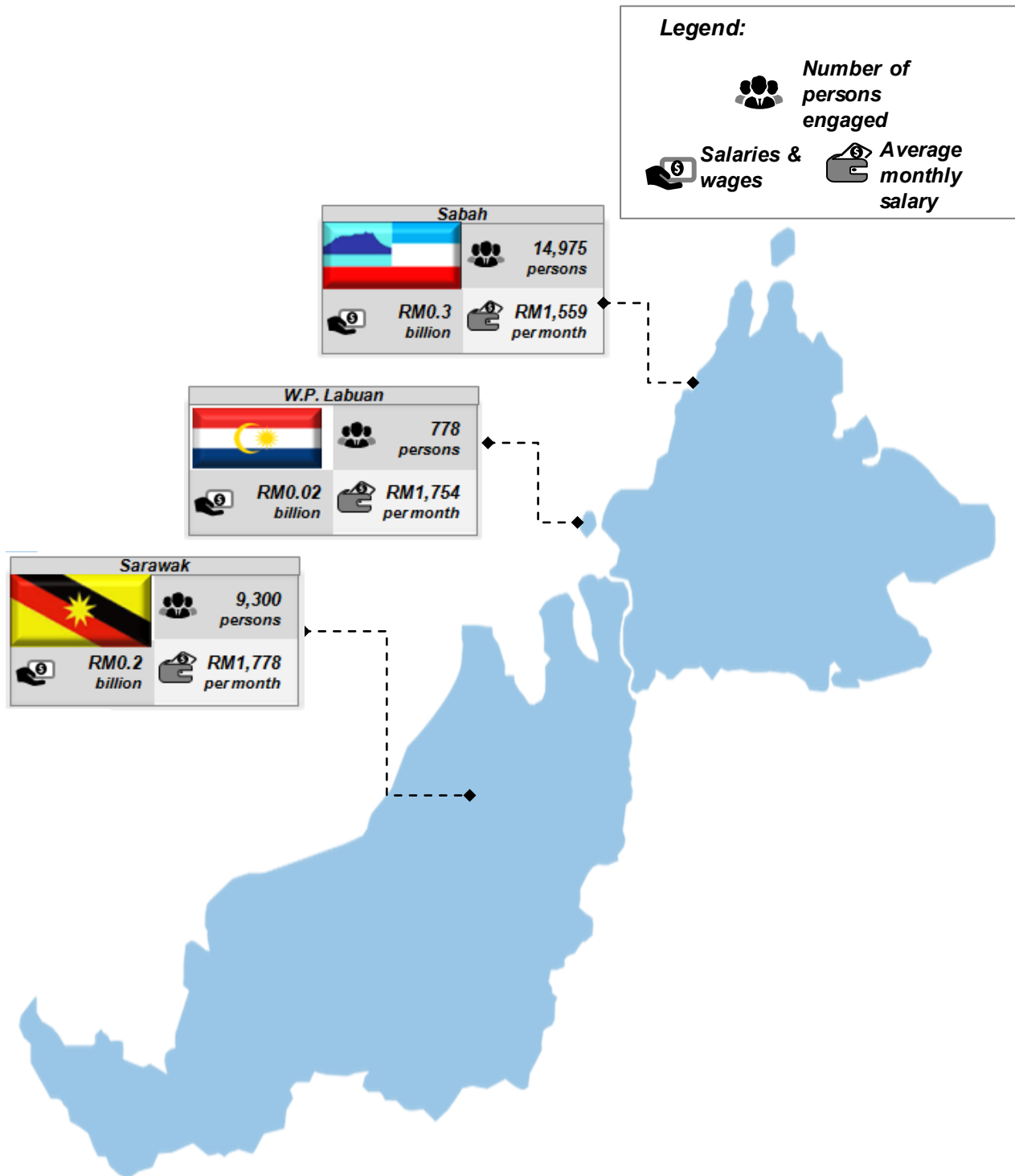
			Number of establishments	Annual growth rate	Value of gross output (RM million)	Annual growth rate	Value added (RM million)	Annual growth rate
W.P. KUALA LUMPUR		2015	437	7.9%	3,702.7	5.7%	2,197.5	5.4%
		2010	298		2,809.5		1,692.6	
SELANGOR		2015	390	16.7%	1,950.7	11.7%	1,118.4	11.4%
		2010	178		1,122.2		651.2	
PAHANG		2015	352	2.5%	1,302.3	2.5%	691.1	3.0%
		2010	313		1,148.5		596.9	
SABAH		2015	515	8.2%	1,194.7	7.0%	628.1	6.0%
		2010	348		851.0		468.7	
PULAU PINANG		2015	262	11.5%	1,134.7	8.7%	641.3	7.2%
		2010	152		747.5		453.8	
JOHOR		2015	470	5.2%	863.6	11.6%	453.1	14.7%
		2010	365		499.7		228.4	
KEDAH		2015	269	3.6%	876.4	4.4%	514.4	3.8%
		2010	225		706.6		427.1	
SARAWAK		2015	399	4.7%	749.3	5.3%	489.8	5.6%
		2010	317		578.3		372.4	
PERAK		2015	391	7.4%	501.7	10.5%	257.4	9.8%
		2010	273		304.4		161.0	
MELAKA		2015	264	18.5%	485.0	11.0%	231.4	10.1%
		2010	156		287.8		142.8	
NEGERI SEMBILAN		2015	149	5.7%	417.0	8.8%	231.6	13.7%
		2010	113		273.8		121.9	
TERENGGANU		2015	209	1.3%	349.1	6.9%	182.8	9.6%
		2010	197		250.5		115.7	
KELANTAN		2015	190	4.2%	139.5	8.7%	71.6	8.3%
		2010	155		92.1		48.2	
W.P. PUTRAJAYA		2015	5	4.6%	136.4	5.3%	89.5	8.7%
		2010	4		105.5		58.9	
W.P. LABUAN		2015	43	15.4%	78.3	4.2%	54.1	5.6%
		2010	21		63.8		41.2	
PERLIS		2015	32	18.0%	25.5	7.3%	14.5	8.8%
		2010	14		17.9		9.5	
MALAYSIA		2015	4,377	6.9%	13,907.2	7.2%	7,866.5	7.2%
		2010	3,129		9,824.6		5,555.6	

# SUMMARY OF FINDINGS

Exhibit 7: Key Statistics for Accommodation Services, 2015



## SUMMARY OF FINDINGS



W.P. Kuala Lumpur recorded the highest number of persons engaged with 25,308 persons with share percentage of 19.4 per cent. This was followed by Selangor (13,876 persons; 10.6%) and Sabah (14,975 persons; 11.5%). The highest average monthly salary & wages was recorded by W.P. Putrajaya with RM2,423, followed by W.P. Kuala Lumpur (RM2,416) and Pulau Pinang (RM2,362).

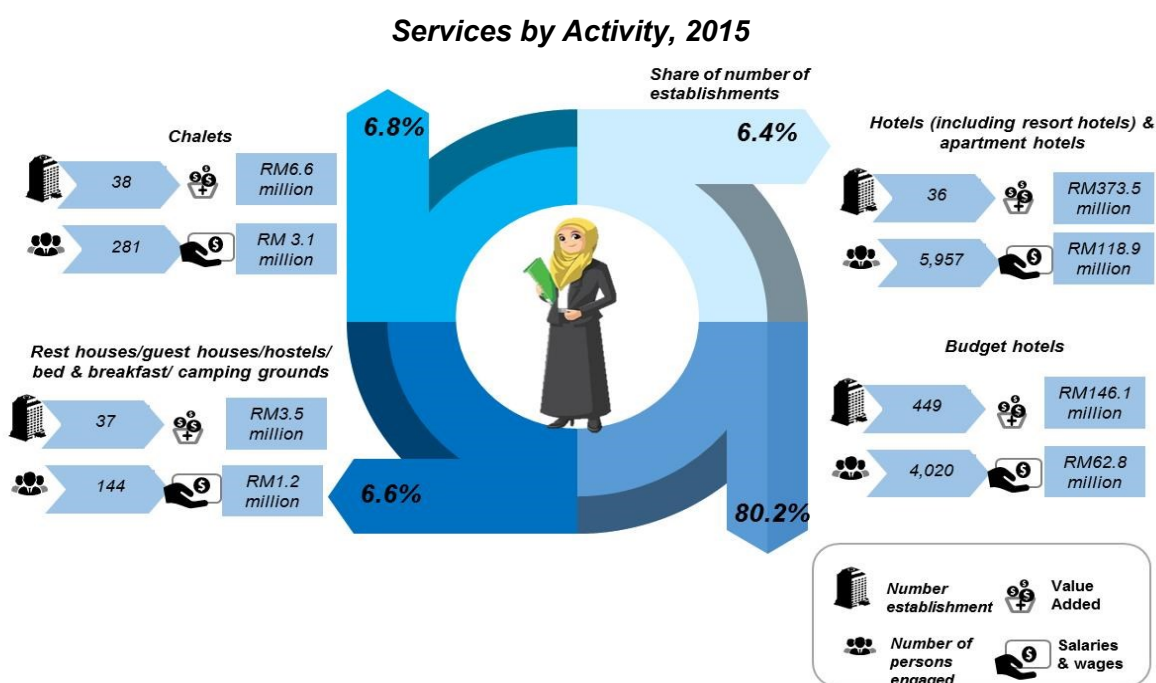
## SUMMARY OF FINDINGS

### 9. WOMEN-OWNED ESTABLISHMENTS

In 2015, there were 560 women-owned establishments in accommodation services, which comprised 12.8 per cent of total establishments with an annual growth rate of 5.0 per cent. The highest number of women-owned establishments was recorded by budget hotels services amounting to 449 establishments with percentage share of 80.2%, followed by chalets services (38 establishments; 6.8%).

Total value added generated in 2015 was RM529.8 million or 6.7 per cent of the total value added. Women-owned establishments engaged a total of 10,402 persons, with salaries & wages paid amounted to RM186.1 million as portrayed in **Exhibit 8**.

**Exhibit 8: Key Statistics of Women-Owned Establishments for Accommodation**



The highest number of women-owned establishments was recorded in Pahang with 72 establishments or 12.9 percentage share. Next was Selangor (57 establishments; 10.2%),

**Exhibit 9: Number of Women-Owned Establishments Accommodation Services by State, 2015**



Note: \*Other states include Melaka, Negeri Sembilan, Perak, Pulau Pinang, Sabah, Sarawak, Terengganu, W.P. Kuala Lumpur and W.P. Labuan



**BAHAGIAN 2**

*PART 2*

**NOTA  
TEKNIKAL**

*TECHNICAL  
NOTES*

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- 1. Skop dan liputan** Banci ini meliputi pertubuhan berdaftar yang terlibat dalam **penginapan** yang merangkumi aktiviti utama berikut:
- i. Hotel (termasuk hotel resort) & hotel apartmen
  - ii. Hotel bajet
  - iii. Chalet
  - iv. Rumah rehat/rumah tetamu/asrama/*bed & breakfast*/tapak perkhemahan

Keseluruhan liputan banci bagi perkhidmatan penginapan **terdiri daripada 5 industri** di peringkat 5-digit mengikut Piawaian Klasifikasi Industri Malaysia (MSIC) 2008 Ver.1.0. Senarai lengkap industri yang diliputi ditunjukkan di **Lampiran**.

- 2. Sumber rangka** Sumber utama rangka pertubuhan diperoleh daripada agensi seperti Suruhanjaya Syarikat Malaysia (SSM), Pihak Berkuasa Tempatan (PBT), Kementerian Pelancongan Malaysia (MOTAC) dan lain-lain sumber.

- 3. Jenis aktiviti perniagaan** Jenis aktiviti perniagaan merujuk kepada aktiviti utama dan sekunder. Aktiviti utama merujuk kepada aktiviti yang mana pertubuhan menggunakan sebahagian besar daripada sumbernya atau ia sebagai punca perolehan pendapatan yang tinggi. Aktiviti sekunder didefinisikan sebagai aktiviti sampingan kepada aktiviti utama. Klasifikasi industri bagi pertubuhan adalah mengikut aktiviti utamanya berdasarkan kepada Piawaian Klasifikasi Industri Malaysia (MSIC), 2008 Versi 1.0. MSIC 2008 adalah selaras dengan Klasifikasi Standard Perindustrian Antarabangsa bagi Semua Aktiviti Ekonomi (ISIC), Semakan Ke-4, Pertubuhan Bangsa-Bangsa Bersatu.

- 4. Konsep dan definisi** Definisi perkhidmatan penginapan yang diguna pakai dalam penerbitan ini berasaskan kepada MSIC 2008 Ver 1.0:

### **Perkhidmatan penginapan**

Penginapan merujuk kepada penyediaan tempat penginapan jangka pendek berbayar, sama ada dibuka kepada orang awam

atau terhad kepada ahli sebuah pertubuhan tertentu. Ianya **tidak termasuk** penyewaan tempat tinggal berperabot jangka panjang yang dikelaskan dalam Hartanah.

### **i. Hotel (termasuk hotel resort)**

**Hotel (termasuk hotel resort)** merupakan pertubuhan yang menyediakan penginapan jangka pendek terutamanya kepada pelancong. Hotel juga menyediakan kemudahan sampingan seperti restoran, kolam renang dll. Sesetengah hotel mempunyai kemudahan konferensi dan menggalakkan kumpulan kerja untuk mengadakan konvensyen dan bermesyuarat di lokasi mereka. Pengkelasan hotel (termasuk resort) adalah berdasarkan penarafan 3 bintang dan ke atas mengikut sistem pengkelasan dikeluarkan oleh Kementerian Pelancongan Malaysia.

### **ii. Hotel bajet**

**Hotel bajet** merujuk kepada penginapan yang mempunyai kemudahan yang terhad berbanding hotel. Kebiasaannya hotel bajet tidak mempunyai bankuet, dewan persidangan, kolam renang, gymnasium, sauna kemudahan permainan (*outdoor* dan *indoor*) dan sebagainya. Pengkelasan hotel bajet adalah berdasarkan penarafan 2 bintang ke bawah atau mengikut pengkelasan Orkid yang dikeluarkan oleh Kementerian Pelancongan Malaysia.

### **iii. Hotel apartmen**

**Hotel apartmen** merupakan pangsapuri atau rumah eksklusif yang dilengkapi dengan perabot. Kebiasaannya hotel apartmen mempunyai lebih ruang, keselesaan dan privasi berbanding hotel.

### **iv. Chalet**

**Chalet** merujuk kepada konsep premis penginapan yang mana binaannya menggunakan kayu dan dibina secara berasingan. Kebiasaannya chalet dibina di kawasan pelancongan seperti di tepi pantai dan pergunungan.

### v. Rumah rehat/rumah tetamu/asrama/*bed & breakfast*

**Rumah rehat/rumah tetamu** merujuk kepada rumah persendirian yang telah diubah secara **eksklusif** untuk tetamu menginap.

**Asrama** menyediakan penginapan jangka pendek kepada pelajar atau pengembara. Kemudahan yang disediakan adalah katil, bilik air dan ruang menunggu secara berkongsi. Bilik persendirian jarang disediakan. Bayaran sewa asrama biasanya lebih murah berbanding hotel.

**Bed & breakfast** merupakan pertubuhan yang dijalankan oleh pemilik rumah atau kenalan ahli keluarga yang menetap di rumah tersebut. Tetamu akan menginap di bilik tidur (*private*) pada waktu malamnya dan akan disediakan sarapan di sebelah paginya.

**Tapak perkhemahan, tanah kenderaan dan taman treler** merupakan penyediaan penginapan di tapak perkhemahan, taman treler, kem rekreasi, kem memancing dan memburu untuk pelawat yang menginap untuk tempoh masa yang singkat serta penyediaan tapak dan kemudahan untuk kenderaan rekreasi.

## 5. Unit melapor

Bilangan **pertubuhan** yang dilaporkan dalam penerbitan ini berbeza dengan data awalan yang dikeluarkan dalam penerbitan Banci Ekonomi 2016 Statistik Pertubuhan. Perbezaan ini disebabkan oleh analisis terkini status cawangan, pengelasan industri dan status operasi pertubuhan.

Unit melapor bagi banci ini ialah **pertubuhan**. Sesebuah pertubuhan secara ideal ditakrifkan sebagai “satu unit ekonomi yang bergiat di bawah satu hak milik atau penguasaan tunggal, iaitu di bawah satu entiti yang sah. Ia menjalankan satu jenis subsektor ekonomi utama di satu tempat/lokasi fizikal”. Setiap pertubuhan diberikan klasifikasi industri berdasarkan aktiviti utamanya dan bukannya mengikut aktiviti

syarikat induk.

Setiap cawangan daripada organisasi yang mempunyai beberapa cawangan di lokasi yang berbeza dari segi konsep dianggap sebagai pertubuhan yang berlainan. Pertubuhan berkenaan diminta memberikan penyata yang berasingan bagi setiap kegiatannya dari segi nilai. Walau bagaimanapun, dari segi praktis akaun biasanya disediakan secara berpusat kerana kesukaran untuk memperoleh data yang berasingan bagi setiap unit atau cawangan. Entiti atau 'enterprise' ini akan dianggap sebagai satu unit pelapor dan dibenarkan mengemukakan soal selidik yang menggabungkan semua unit atau cawangannya.

### 6. Nilai output kasar

Nilai output kasar ditakrifkan dengan memasukkan perkara berikut:

Pendapatan daripada perkhidmatan yang diberikan

- + Pendapatan daripada penginapan,
- + Jualan makanan dan minuman (termasuk catering)
- + Pendapatan daripada perkhidmatan telekomunikasi
- + Pendapatan daripada dobi dan pencucian, pusat kesihatan/spa, perkhidmatan padang golf, aktiviti rekreasi dan tempat persidangan (pameran, mesyuarat, konferens dan konvensyen), pelancongan berpandu.
- + Nilai jualan (daripada barang/bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)
- Kos barang yang dijual (barang/bahan yang dibeli untuk dijual semula tanpa melalui proses selanjutnya)
- + Pendapatan dari perkhidmatan pengurusan
- + Pendapatan daripada sewa
- + Perbelanjaan modal ke atas binaan sendiri
- Royalti, hak cipta, yuran pelesenan dan francais
- + Bayaran perkhidmatan cukai / perkhidmatan yang

diterima

### 7. Nilai input perantaraan

Bermula tahun 2012, perbelanjaan penyelidikan dan pembangunan telah dikeluarkan daripada pengiraan input perantaraan dan diambilkira sebagai perbelanjaan harta selaras dengan penggunaan *Recommendation of System of National Accounts* (SNA) 2008. Nilai input perantaraan

ditakrifkan dengan memasukkan perkara berikut:

Nilai bahan dan bekalan yang digunakan (termasuk bayaran pengangkutan, cukai dan duti yang dibayar)

- + Kos kerja perkhidmatan yang dibuat oleh orang lain (seperti pembaikan dan penyelenggaraan)
- + Tenaga elektrik dan air yang dibeli
- + Nilai bahan pembakar dan pelincir yang digunakan
- + Kos bahan yang dibeli untuk penyajian makanan
- + Semua kos input lain yang digunakan (seperti percetakan, pembelian perkhidmatan pengangkutan, perbelanjaan perjalanan, hiburan, pengiklanan, bayaran guaman, bayaran pos, bayaran pengurusan, bayaran sewaan, dll.)
- + Stok awal
- Stok akhir

### 8. Nilai ditambah

Nilai ditambah adalah tambahan kepada nilai barangan dan perkhidmatan yang dikeluarkan oleh sesebuah pertubuhan. Nilai ditambah diperoleh daripada perbezaan antara nilai output kasar dengan nilai input perantaraan.

### 9. Bilangan pekerja

Bilangan pekerja meliputi semua orang yang diambil bekerja pada bulan Disember atau pada tempoh pembayaran gaji terakhir pada tahun rujukan. Bilangan orang yang bekerja dikategorikan seperti berikut:

#### i. **Pemilik yang bekerja dan rakan niaga yang aktif**

Kategori ini merujuk kepada semua pemilik perseorangan dan rakan niaga sambilan atau sepenuh masa, yang bekerja dengan aktif dalam pertubuhan. Justeru itu, ia tidak termasuk rakan niaga yang tidak aktif.

#### ii. **Pekerja keluarga tidak bergaji**

Kategori ini meliputi semua ahli isi rumah pemilik pertubuhan yang melaksanakan kerja tertentu (sepenuh masa atau sambilan) dan bekerja sekurang-kurangnya satu pertiga daripada waktu bekerja biasa yang diamalkan oleh

pertubuhan berkenaan tanpa mendapat bayaran secara 'regular' sama ada dalam bentuk wang tunai atau mata benda bagi kerja yang dilakukan. Biasanya pekerja berkenaan mendapat makanan, tempat tinggal dan bantuan lain sebagai sebahagian daripada ahli isi rumah pemilik dan terus mendapatnya sama ada ia bekerja atau tidak di dalam pertubuhan itu.

iii. **Pekerja sepenuh masa**

Ia merujuk kepada semua pekerja bergaji yang bekerja sekurang-kurangnya 6 jam sehari dan 20 hari sebulan.

iv. **Pekerja sambilan**

Ia merujuk kepada semua pekerja bergaji yang bekerja kurang daripada 6 jam sehari dan/atau kurang daripada 20 hari sebulan

**10. Kategori kemahiran**

Kategori kemahiran telah dikelaskan berdasarkan Piawai Pengelasan Pekerjaan Malaysia (MASCO) 2013 adalah seperti berikut:

i) **Pekerja mahir**

Pengurusan, profesional, penyelidik serta juruteknik dan Profesional bersekutu;

ii) **Pekerja separuh mahir**

Pekerja Perkeranian dan Pekerja Operatif: dan

iii) **Pekerja kurang mahir**

Pekerjaan Asas

**11. Nilai harta tetap**

Harta tetap meliputi semua barangan, baru atau terpakai, aset ketara atau aset tidak ketara yang digunakan secara berulang atau berterusan yang mempunyai hayat produktif lebih daripada setahun. Ia termasuk tanah, bangunan dan struktur, alat pengangkutan, komputer dan 'peripheral equipment', mesin, peralatan serta perabot dan pemasangan lain. Nilai harta tetap

awal dan akhir bagi tahun rujukan 2015 adalah berasaskan nilai buku bersih. Pembelian, pindaan dan pembaikan besar atau perbelanjaan modal pada tahun berkenaan dikira pada nilai kos sebenar yang dibayar. Nilai harta tetap yang dijual dalam tahun semasa juga dikira pada nilai sebenar.

## 12. Pembundaran

Jumlah bagi komponen mungkin berbeza dengan jumlah besar dalam jadual penerbitan disebabkan oleh pembundaran angka.

## 13. Kadar pertumbuhan tahunan dikomponen (CAGR)

Pengiraan kadar pertumbuhan tahunan ( $r$ ) adalah berdasarkan formula berikut;

$$Y_t = Y_o (1 + r)^t$$

Di mana  $r$ ,

$$r = \left[ e^{\frac{1}{t} \ln \left( \frac{Y_t}{Y_o} \right)} - 1 \right] \times 100$$

$Y_t$  = Nilai pada tahun semasa

$Y_o$  = Nilai pada tahun sebelum

$t$  = Bilangan tahun,  $Y_t - Y_o$

$r$  = kadar pertumbuhan tahunan

## 14. Simbol dan singkatan

Simbol dan singkatan berikut digunakan dalam penerbitan ini:

-	tiada
}	digabungkan
&	dan
%	peratus
>	lebih daripada
<	kurang daripada
RM	Ringgit Malaysia
dll.	dan lain-lain
spt.	seperti
t.t.t.l.	tidak terkelas di tempat lain
W.P.	Wilayah Persekutuan
CAGR	Kadar pertumbuhan tahunan dikompaun

- 1. Scope and coverage** *The census covered all registered establishments engaged in accommodation services which included main activities as follows:*
- i. Hotels (including resort hotels) & hotel apartment*
  - ii. Budget hotels*
  - iii. Chalets*
  - iv. Rest houses/guest houses/hostels/bed & breakfast/camping ground*
- Overall, coverage of the census for accommodation services was industries at 5-digit level under the Malaysia Standard Industrial Classification (MSIC), 2008 Ver.1.0. The complete list of industries are shown in Appendix.*
- 2. Source of frame** *The main source of establishment frame is obtained from Companies Commission of Malaysia (CCM), Local Authorities (PBT), Registrar of Societies (ROS), Ministry of Tourism and Culture (MOTAC) and other source.*
- 3. Type of business activity** *The type of business activity refers to both the principal and secondary activities. The principal activity refers to the activity to which the establishment devoted most of its resources or to which it derived most of its income. Secondary activities are defined as those incidental or ancillary to the principal activity. The classification of the industry of the establishment is based on its principal activity and is in accordance with Malaysia Standard Industrial Classification (MSIC), 2008 Ver.1.0. The MSIC 2008 conforms to the International Standard Industrial Classification of All Economic Activities (ISIC) Revision.4, United Nations.*
- 4. Concepts and definitions** *The definition of accommodation services adopted in this publication is based on the recommendations of the MSIC 2008 ver. 1.0:*
- Accommodation services**  
**Accommodation** *refers to the provision on a fee of short-term*

*lodging, whether open to the general public or restricted to members of a particular organization. It excludes rental of long-term furnished accommodation which is classified in Real Estate.*

### ***i. Hotels (including resort hotels)***

***Hotels (including resort hotels)*** refer to establishments that provide short term accommodation especially for tourists and travellers. Hotels also provide services such as restaurants, swimming pools and convention facilities for groups to organize conventions and meetings. The classification of a hotel (including resort) is based on 3 star and above in line with the rating systems used by MOTAC.

### ***ii. Budget hotels***

***Budget hotels*** refer to accommodation that provides limited facilities compared to hotels. Generally budget hotels do not provide banquet, conference hall, swimming pool, gymnasium, sauna, games facilities (outdoor and indoor) and others. The classification of budget hotels are based on 2 star and below or Orchid rating in line with the rating systems used by MOTAC.

### ***iii. Apartment hotels***

*It is a fully furnished and exclusive apartment or house. An apartment normally provides more space, comfortable and privacy compared to a hotel.*

### ***iv. Chalets***

***Chalets*** refer to the concept of living accommodation which is constructed using wood and built separately. Normally chalets are built in tourist areas such as beaches and mountains.

### ***(v) Resthouses/guesthouses/hostels/bed&breakfast/ camping ground***

*A rest house/guest house are a private home which has been converted for the exclusive use of guest accommodation.*

***Hostels*** provide short term accommodation to students or

travellers. Facilities provided are bed with shared common bathrooms and lounge rooms. Private rooms are often unavailable. Rental on hostel are usually less expensive than hotels.

A **bed & breakfast** is a lodging typically operated by a house owner (s) or members of their family who live there. Guests will be accommodated at night in private bedrooms and breakfast is served in the morning.

**Camping grounds**, recreational vehicle parks and trailer parks is provision of accommodation in campgrounds, trailer parks, recreational camp, fishing and hunting camps for short stay visitors. Also provision of space and facilities for recreational vehicles.

### 5. Reporting unit

The number of establishments reported in this publication were different from preliminary data published in the Economic Census 2016 Establishment Statistics. The difference was due to the latest analysis of branches status, reclassification of industry and operational status of the establishments.

The reporting unit for this Census is the **establishment**. An establishment ideally defined as “an economic unit that engaged in one activity, under a single legal entity and operating in a single physical location”. Each establishment was assigned an industry classification based on its principal activity and not to that of its parent company.

Each branch of the multiple organisation has branches in different locations of conceptually treated as the different organisation. The establishment was requested to give separate returns for each activity in terms of value. However, if in practice, the accounts were centrally kept such that it was not possible to obtain separate data for each individual unit or branch. The entity or enterprise was treated as a single reporting unit and allowed to submit a consolidated questionnaire covering all units or branches

### **6. Value of gross output**

The value of gross output is defined to include the following items:

*Income from services rendered:*

- + Receipts from accommodation
- + Sales of meals and beverages (including catering),
- + Income from telecommunication services
- + Income from laundry and cleaning, health centre/spa, golf course service, recreation activities and event venue (exhibition, meetings, conference and conventions), conducted tours
- + Value of sales (from goods/ materials purchased without further processing)
- Cost of goods sold (goods/ materials purchased without undergoing further processing)
- + Income from management services
- + Rental Income
- + Capital expenditure for self produced
- Royalties, copyrights, licensing and franchise fees
- + Service tax/ service charges received

### **7. Value of intermediate input**

Effective 2012, research and development expenditure has been removed from calculation of intermediate input and treated as capital asset in line with the recommendation of System of National Accounts (SNA) 2008. The value of intermediate input is defined to include the following items:

The cost of input is defined to include the following elements:

*Value of materials and supplies consumed (including transport charges incurred and taxes and duties paid)*

- + Cost of industrial work done by others (such as repairs and maintenance)
- + Electricity and water purchased
- + Value of fuels and lubricants consumed
- + Cost of goods purchased for catering
- + All other input costs (such as printing, R&D, purchase of transport services, travelling expenses, entertainment, advertising, legal fees, postage, management fees, rental, etc.).

- + Opening stock
- Closing stock

### **8. Value added**

*Value added is the increment to the value of commodities and services contributed by the establishment. This value is derived as the difference between the value of gross output and value of intermediate input.*

### **9. Number of persons engaged**

*Employment covers all persons engaged during December or the last pay period of the reference year. The number of persons engaged was classified under the following categories:*

#### **i. Working proprietors and active business partners**

*This category refers to all individual proprietors and partners, part-time or full time, who are actively engaged in the work of the establishment. It therefore, **excludes** silent and inactive partners.*

#### **ii. Unpaid family workers**

*This category encompass all persons (full-time or part-time) in the household of any of the owners of the establishment who perform a specified job and work for a minimum of one third of the normal working time of the establishment but do not receive regular payment either in cash or in kind for the work done. Such workers generally receive food, shelter and other support as part of the household of an owner but this would continue whether they worked in the establishment or not.*

#### **iii. Full-time employees**

*It refers to all paid workers who work for at least 6 hours a day and 20 days a month.*

#### **iv. Part-time employees**

*It refers to all paid workers who work for less than 6 hours a day and / or less than 20 days a month.*

**10. Category of skilled**

*Job category has also been categorized according to Malaysia Standard Classification of Occupations 2013 (MASCO) as follow:*

***i. High-skilled***

*Manager & Professionals and Technician & Associate Professionals;*

***ii. Semi-skilled***

***Clerical Occupations & Operative Workers; and***

***iii. Low-skilled***

*Elementary Workers*

**11. Value of fixed assets**

*Fixed assets cover all goods, new or used, tangible or intangible and used repeatedly or continuously that have a normal economic life span of more than one year. This included land, buildings and structure, transport equipment, computer and peripheral equipment, other machinery, equipment and furniture and fittings. Value of fixed assets as at the beginning and end of 2015 was based on net book value. Purchases, alterations and major repairs or capital expenditure during the year were valued at actual costs incurred. Value of fixed assets sold during the year refers to the realised value.*

**12. Rounding**

*The sum of components may not add up to the totals in the tables presented in this publication due to rounding.*

**13. Compound annual growth rate (CAGR)**

*The calculation of annual growth rate (r) is based on the following formula:*

$$Y_t = Y_o (1 + r)^t$$

*Where r,*

$$r = \left[ e^{\frac{1}{t} \ln \left( \frac{Y_t}{Y_o} \right)} - 1 \right] \times 100$$

*Where,*

*Y<sub>t</sub> = Value at current year*

*Y<sub>o</sub> = Value at previous year*

$t$  = Number of years,  $Y_t - Y_0$

$r$  = Annual growth rate

### 14. Symbols and abbreviations

The following symbols and abbreviation have been used throughout the publication:

-	<i>nil</i>
}	<i>combined</i>
&	<i>and</i>
%	<i>percent</i>
>	<i>more than</i>
<	<i>less than</i>
RM	<i>Ringgit Malaysia</i>
dll.	<i>et cetera</i>
spt.	<i>that is</i>
t.t.t.l.	<i>not elsewhere classified</i>
W.P.	<i>Federal Territory</i>
CAGR	<i>Compounded annual growth rate</i>



**BAHAGIAN 3**

*PART 3*

**JADUAL**

*TABLES*

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**Jadual 1.1: Perangkaan utama perkhidmatan penginapan, 2005-2015**  
*Table 1.1: Principal statistics of accommodation services, 2005-2015*

Tahun Year	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
2015 *	4,377	13,907,199	6,040,732	7,866,467	130,675	3,011,001	32,983,925
2010 *	3,129	9,824,596	4,268,988	5,555,608	110,535	1,934,059	21,917,908
2009	2,362	9,036,664	3,971,355	5,065,309	104,645	1,793,374	22,108,043
2008	2,184	8,863,477	3,773,792	5,089,685	100,972	1,775,711	20,911,540
2007	2,144	8,444,667	3,595,514	4,849,153	103,444	1,682,507	19,327,628
2006	2,095	7,401,523	3,154,139	4,247,384	99,650	1,570,533	18,738,318
2005 *	2,068	7,047,038	3,025,153	4,021,885	99,093	1,515,953	17,571,205
2004	2,028	5,931,984	2,539,348	3,392,636	91,301	1,280,912	16,629,016
2003	1,984	5,154,236	2,353,029	2,801,207	85,243	1,198,713	17,743,377
2002	1,868	4,914,219	2,266,702	2,647,517	81,832	1,160,505	17,309,680
2000 *	1,704	4,741,893	2,141,556	2,600,337	84,171	1,082,929	16,589,422

**Nota/Note**

\* Merujuk kepada tahun banci  
Refer to census year

**Jadual 1.2: Perangkaan utama perkhidmatan penginapan mengikut aktiviti, 2015**  
*Table 1.2: Principal statistics of accommodation services by activities, 2015*

Aktiviti Activities	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid (RM '000)	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year (RM '000)
<b>Jumlah/Total</b>	<b>4,377</b>	<b>13,907,199</b>	<b>6,040,732</b>	<b>7,866,467</b>	<b>130,675</b>	<b>3,011,001</b>	<b>32,983,925</b>
<sup>1</sup> Hotel (termasuk hotel resort) dan hotel apartmen Hotels (including resort hotels) & apartment hotels	621	11,213,439	4,864,552	6,348,887	90,703	2,319,796	27,642,881
<sup>2</sup> Hotel bajet Budget hotels	3,395	2,487,516	1,076,668	1,410,848	36,769	643,991	5,106,780
Chalet Chalets	191	149,894	78,142	71,752	2,249	33,055	147,429
Rumah rehat/rumah tetamu/asrama/bed and breakfast/tapak perkhemahan Rest houses/guest houses/hostels/bed and breakfast/camping grounds	170	56,350	21,370	34,980	954	14,159	86,835

**Nota/Note**

Perangkaan perkhidmatan penginapan yang dilaporkan di dalam laporan ini diselaraskan mengikut sistem pengkelasan yang dikeluarkan oleh Kementerian Pelancongan Malaysia.  
*The statistics on accommodation services reported in this publication is in line with the rating system used by the Ministry of Tourism, Malaysia.*

<sup>1</sup>Hotel (termasuk resort) & hotel apartmen merujuk kepada premis penginapan yang diberi pengkelasan 3 hingga 5 bintang.  
*Hotels (including resorts) & service apartments refers to the premise that given a classification of 3 to 5 star.*

<sup>2</sup>Hotel bajet merujuk kepada premis penginapan yang diberi pengkelasan 2 bintang ke bawah dan termasuk pengkelasan orkid.  
*Budget hotels accommodation refers to the premise that given a classification of 2 stars and below including the classification of orchid.*

**Jadual 1.3: Perangkaan utama perkhidmatan penginapan mengikut negeri, 2015**  
*Table 1.3: Principal statistics of accommodation services by states, 2015*

Negeri States	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output (RM '000)	Nilai input perantara Value of intermediate input (RM '000)	Nilai ditambah Value added (RM '000)	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid (RM '000)	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year (RM '000)
<b>Jumlah/Total</b>	<b>4,377</b>	<b>290,930</b>	<b>13,907,199</b>	<b>6,040,732</b>	<b>7,866,467</b>	<b>130,675</b>	<b>3,011,001</b>	<b>32,983,925</b>
Johor	470	27,320	863,620	410,498	453,122	9,725	221,191	2,966,379
Kedah	269	13,323	876,438	362,076	514,362	8,619	208,167	1,599,879
Kelantan	190	5,865	139,469	67,832	71,637	2,213	33,396	492,020
Melaka	264	14,959	485,039	253,657	231,382	5,846	114,299	1,244,411
Negeri Sembilan	149	16,658	417,035	185,428	231,607	3,991	87,382	482,039
Pahang	352	23,515	1,302,381	611,256	691,125	13,469	316,697	2,726,472
Perak	391	22,237	501,681	244,279	257,402	6,606	125,450	1,215,696
Perlis	32	961	25,512	11,028	14,484	452	7,000	16,401
Pulau Pinang	262	20,206	1,134,738	493,471	641,267	9,641	258,074	2,398,385
Sabah	515	25,885	1,194,709	566,629	628,080	14,975	254,437	4,368,413
Sarawak	399	20,273	749,289	259,491	489,798	9,300	180,330	2,040,427
Selangor	390	39,586	1,950,740	832,356	1,118,384	13,876	360,479	2,737,934
Terengganu	209	9,135	349,076	166,312	182,764	4,940	87,657	792,515
W.P Kuala Lumpur	437	48,168	3,702,695	1,505,207	2,197,488	25,308	714,657	9,662,053
W.P Labuan	43	1,520	78,373	24,274	54,099	778	15,705	107,723
W.P Putrajaya	5	1,319	136,403	46,938	89,464	936	26,080	133,177

**Jadual 1.4: Perangkaan utama perkhidmatan penginapan mengikut taraf sah organisasi, 2015**  
*Table 1.4: Principal statistics of accommodation services by legal status, 2015*

Taraf sah organisasi <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja atau pada tempoh gaji akhir <i>Number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
	(RM '000)	(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>4,377</b>	<b>13,907,199</b>	<b>6,040,732</b>	<b>7,866,467</b>	<b>130,675</b>	<b>3,011,001</b>	<b>32,983,925</b>
<b>Hak milik perseorangan</b> <i>Individual proprietorship</i>	1,304	310,769	133,331	177,437	6,801	71,537	502,695
<b>Perkongsian</b> <i>Partnership</i>	716	563,000	271,499	291,502	7,958	131,607	1,128,794
<b>Syarikat sendiri berhad</b> <i>Private limited company</i>	2,291	12,101,925	5,162,241	6,939,684	107,855	2,571,111	29,120,633
<b>Syarikat awam berhad</b> <i>Public limited company</i>	35	916,430	467,754	448,676	7,773	232,012	2,177,455
<b>Koperasi</b> <i>Co-operative</i>	20	7,476	3,364	4,112	129	1,835	37,899
<b>Perbadanan awam</b> <i>Public corporation</i>							
<b>Pertubuhan persendirian yang tidak mencari keuntungan</b> <i>Private non-profit making organisation</i>	11	7,598	2,542	5,056	159	2,900	16,449

**Jadual 1.5: Perangkaan utama perkhidmatan penginapan mengikut hak milik, 2015**  
*Table 1.5: Principal statistics of accommodation services by ownerships, 2015*

Hak milik Ownerships	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value intermediate	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>4,377</b>	<b>13,907,199</b>	<b>6,040,732</b>	<b>7,866,467</b>	<b>130,675</b>	<b>3,011,001</b>	<b>32,983,925</b>
<b>Residen Malaysia</b> Malaysian residents	4,347	12,826,785	5,585,201	7,241,584	123,779	2,799,910	30,536,134
<b>Bukan residen Malaysia</b> Non-malaysian residents	30	1,080,414	455,531	624,883	6,896	211,091	2,447,791
<b>Hak milik bersama</b> Joint ownership							

**Jadual 1.6: Perangkaan utama perkhidmatan penginapan mengikut saiz output, 2015**

Table 1.6: Principal statistics of accommodation services by size of output, 2015

Saiz output Size of output	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantaraan Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>4,377</b>	<b>13,907,199</b>	<b>6,040,732</b>	<b>7,866,467</b>	<b>130,675</b>	<b>3,011,001</b>	<b>32,983,925</b>
<b>Kurang daripada Below</b>							
<b>300</b>	1,766	238,647	105,144	133,503	7,948	75,974	559,646
<b>3,000</b>	1,957	1,869,586	810,495	1,059,091	29,230	527,573	4,217,197
<b>20,000</b>	496	3,740,651	1,722,532	2,018,119	41,282	902,934	10,065,699
<b>dan lebih and above</b>	158	8,058,315	3,402,561	4,655,754	52,215	1,504,519	18,141,383



**Jadual 1.8: Perangkaan utama perkhidmatan penginapan mengikut saiz harta tetap, 2015**  
*Table 1.8: Principal statistics of accommodation services by size of fixed assets, 2015*

<b>Saiz harta</b> Size of fixed assets  <b>(RM '000)</b>	<b>Bilangan</b> pertubuhan Number of establishments	<b>Nilai output</b> kasar Value of gross output  <b>(RM '000)</b>	<b>Nilai input</b> perantara Value of intermediate input  <b>(RM '000)</b>	<b>Nilai</b> ditambah Value added  <b>(RM '000)</b>	<b>Bilangan pekerja</b> pada bulan Disember gaji akhir Number of persons engaged during December or the last pay period	<b>Gaji &amp; upah</b> yang dibayar Salaries & wages paid  <b>(RM '000)</b>	<b>Nilai harta tetap</b> yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year  <b>(RM '000)</b>
<b>Jumlah/Total</b>	<b>4,377</b>	<b>13,907,199</b>	<b>6,040,732</b>	<b>7,866,467</b>	<b>130,675</b>	<b>3,011,001</b>	<b>32,983,925</b>
<b>Kurang</b> daripada Less than							
<b>50</b>	1024	789,072	332,669	456,403	10,126	181,746	211,639
<b>100</b>	408	244,471	115,887	128,584	3,788	58,999	29,293
<b>200</b>	478	271,016	131,601	139,415	4,530	74,426	69,436
<b>500</b>	713	700,552	365,751	334,801	9,273	173,607	228,296
<b>1,000</b>	469	673,298	308,291	365,007	8,143	155,181	332,501
<b>5,000</b>	688	2,018,766	906,323	1,112,443	20,718	441,673	1,602,403
<b>10,000</b>	169	981,788	395,360	586,428	9,478	230,799	1,220,932
<b>50,000</b>	275	2,340,789	1,046,089	1,294,700	22,435	533,254	6,259,911
<b>dan lebih</b> and above	153	5,887,447	2,438,761	3,448,686	42,184	1,161,316	23,029,514

**Jadual 1.9: Bilangan pekerja dalam perkhidmatan penginapan mengikut aktiviti, 2015**  
*Table 1.9: Number of persons engaged in accommodation services by activities, 2015*

Aktiviti <i>Activities</i>	Bilangan pertubuhan <i>Number of establishments</i>	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Number of persons engaged during December or the last pay period</i>			
		Jumlah <i>Total</i>	Pemilik yang bekerja, rakan niaga yang aktif dan pekerja keluarga tidak bergaji <i>Working proprietors, active business partners and unpaid family workers</i>	Pekerja sepenuh masa <i>Full-time employees</i>	Pekerja sambilan <i>Part-time employees</i>
<b>Jumlah/Total</b>	<b>4,377</b>	<b>130,675</b>	<b>3,006</b>	<b>121,963</b>	<b>5,706</b>
<b>Hotel (termasuk hotel resort) dan hotel apartmen</b> <i>Hotels (including resort hotels) and apartment hotels</i>	621	90,703	61	86,536	4,106
<b>Hotel bajet</b> <i>Budget hotels</i>	3,395	36,769	2,533	32,932	1,304
<b>Chalet</b> <i>Chalets</i>	191	2,249	216	1,839	194
<b>Rumah rehat/rumah tetamu/asrama/bed and breakfast/kapak perkhemahan</b> <i>Rest houses/guest houses/hostels/bed and breakfast/camping grounds</i>	170	954	196	656	102

Jadual 1.10: Bilangan pekerja dan gaji & upah dalam perkhidmatan penginapan mengikut kategori pekerja, 2015  
Table 1.10: Number of person engaged and salaries & wages in the accommodation services by category of workers, 2015

Kategori pekerja Category of workers	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Total number of persons engaged during December or the last pay period			Gaji & upah yang dibayar Salaries & wages paid (RM '000)
	Jumlah Total	Lelaki Male	Perempuan Female	
<b>Jumlah/Total</b>	<b>130,675</b>	<b>72,892</b>	<b>57,783</b>	<b>3,011,001</b>
<b>Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji</b> <i>Total working proprietors and unpaid family workers</i>	<b>3,006</b>	<b>2,078</b>	<b>928</b>	<b>-</b>
<b>Pemilik yang bekerja dan rakan niaga yang aktif</b> <i>Working proprietors and active business partners</i>	<b>2,492</b>	<b>1,866</b>	<b>626</b>	<b>-</b>
<b>Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)</b> <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	<b>514</b>	<b>212</b>	<b>302</b>	<b>-</b>
<b>Jumlah pekerja bergaji (sepenuh masa)/ Total paid employees (full-time)</b>	<b>121,963</b>	<b>67,859</b>	<b>54,104</b>	<b>2,961,602</b>
<b>Pengurus</b> <i>Manager</i>	<b>9,801</b>	<b>6,336</b>	<b>3,465</b>	<b>644,975</b>
<b>Profesional</b> <i>Professional</i>	<b>6,934</b>	<b>4,004</b>	<b>2,930</b>	<b>348,578</b>
<b>Profesional</b> <i>Professional</i>	<b>6,934</b>	<b>4,004</b>	<b>2,930</b>	<b>348,578</b>
<b>Penyelidik</b> <i>Researcher</i>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Juruteknik dan profesional bersekutu</b> <i>Technicians and associate professionals</i>	<b>9,524</b>	<b>7,781</b>	<b>1,743</b>	<b>281,876</b>
<b>Pekerja sokongan perkeranian</b> <i>Clerical support workers</i>	<b>15,506</b>	<b>5,298</b>	<b>10,208</b>	<b>318,175</b>
<b>Pekerja perkhidmatan dan jualan</b> <i>Service and sales workers</i>	<b>24,344</b>	<b>12,352</b>	<b>11,992</b>	<b>456,156</b>
<b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b> <i>Craft and related trade workers</i>	<b>6,713</b>	<b>4,507</b>	<b>2,206</b>	<b>156,300</b>
<b>Operator mesin dan loji, dan pemasangan</b> <i>Plant and machine operators and assemblers</i>	<b>3,204</b>	<b>1,914</b>	<b>1,290</b>	<b>57,720</b>
<b>Pekerjaan asas</b> <i>Elementary occupations</i>	<b>45,937</b>	<b>25,667</b>	<b>20,270</b>	<b>697,822</b>
<b>Pekerja bergaji (sambilan)</b> <i>Paid employees (part-time)</i>	<b>5,706</b>	<b>2,955</b>	<b>2,751</b>	<b>49,399</b>



**Jadual 1.12: Bilangan pekerja bergaji sepenuh masa bagi perkhidmatan penginapan mengikut kategori kemahiran pekerja dan aktiviti, 2015**

Table 1.12: Number of paid full-time employee in accommodation services by category of skilled workers and activities, 2015

Aktiviti Activities	Mahir/ High-Skilled		Separa Mahir/ Semi-Skilled		Kurang Mahir/ Low-Skilled	
	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid
<b>Jumlah/Total</b>	<b>26,259</b>	<b>1,275,429</b>	<b>49,767</b>	<b>988,351</b>	<b>45,937</b>	<b>697,822</b>
<b>Hotel (termasuk hotel resort) dan hotel apartmen</b> Hotels (including resort hotels) and apartment hotels	19,736	1,025,141	34,557	736,739	32,242	520,362
<b>Hotel bajet</b> Budget hotels	6,083	234,294	14,232	235,821	12,617	164,079
<b>Chalet</b> Chalets	300	10,408	715	11,115	825	10,230
<b>Rumah rehat/rumah tetamu/asrama/bed and breakfast/tapak perkhemahan</b> Rest houses/guest houses/hostels/bed and breakfast/camping grounds	140	5,585	263	4,676	253	3,151

\* Termasuk pengurus & profesional dan juruteknik & profesional bersekutu / Includes managers & professionals and technicians & associate professionals

\*\* Termasuk pekerja sokongan perkeranian, pekerja perkhidmatan & jualan, pekerja kemahiran & pekerja pertukangan yang berkaitan dan operator mesin & loji dan pemasangan  
Includes clerical support workers, service & sale workers, craft & related trades workers and plant & machine operators & assemblers

**Jadual 1.13: Bilangan pekerja dalam perkhidmatan penginapan mengikut jantina dan kelulusan, 2015**  
 Table 1.13: Number of persons engaged in accommodation services by sex and qualifications, 2015

Kelulusan Qualifications	Jumlah pekerja Total employment	Bilangan pekerja seperti pada Disember 2015 atau pada tempoh gaji terakhir Number of persons engaged as at December 2015 or during the last pay period	
		Lelaki Male	Wanita Female
<b>Jumlah/Total</b>	<b>130,675</b>	<b>72,892</b>	<b>57,783</b>
<b>Pascasiswazah</b> Postgraduate	<b>1,105</b>	<b>688</b>	<b>417</b>
<b>Ijazah sarjana muda/ Diploma lanjutan atau yang setaraf</b> Bachelor/ Advanced Diploma or equivalent	13,020	7,764	5,256
<b>Diploma</b> Diploma	18,658	10,233	8,425
<b>STPM atau yang setaraf</b> STPM or equivalent	8,409	4,539	3,870
<b>Sijil</b> Certificate	10,036	5,880	4,156
<b>SPM/ SPM (V) atau yang setaraf</b> SPM/ SPM (V) or equivalent	60,421	33,070	27,351
<b>Di bawah taraf kelulusan SPM/ SPM (V)</b> Below SPM/ SPM (V) qualification	19,026	10,718	8,308

**Jadual 1.14: Bilangan pekerja bagi perkhidmatan penginapan mengikut kelulusan dan aktiviti, 2015**  
*Table 1.14: Number of persons engaged in accommodation services by qualification and activities, 2015*

<b>Aktiviti</b> <i>Activities</i>	<b>Pascasiswazah/</b> <i>Postgraduate</i>	<b>Ijazah sarjana Muda/ Diploma lanjutan atau yang setaraf (Akademik)</b> <i>Bachelor/ Advanced Diploma or equivalent (Academic)</i>	<b>Diploma</b> <i>Diploma</i>	<b>STPM atau yang setaraf</b> <i>STPM or equivalent</i>	<b>Siji</b> <i>Certificate</i>	<b>SPM/ SPM (V) atau yang setaraf</b> <i>SPM/ SPM (V) or equivalent</i>	<b>Di bawah taraf kelulusan SPM/ SPM (V)</b> <i>Below SPM/ SPM (V) qualification</i>
<b>Jumlah/Total</b>	<b>1,105</b>	<b>13,020</b>	<b>18,658</b>	<b>8,409</b>	<b>10,036</b>	<b>60,421</b>	<b>19,026</b>
<b>Hotel (termasuk hotel resort) dan hotel apartmen</b> <i>Hotels (including resort hotels) and apartment hotels</i>	879	9,203	13,255	6,179	7,386	40,551	13,250
<b>Hotel bajet</b> <i>Budget hotels</i>	224	3,567	5,096	2,087	2,494	18,177	5,124
<b>Chalet</b> <i>Chalets</i>	2	153	194	84	84	1,198	534
<b>Rumah rehat/rumah tetamu/ asrama/bed and breakfast/tapak perkhemahan</b> <i>Rest houses/guest houses/ hostels/bed and breakfast/camping grounds</i>	-	97	113	59	72	495	118

**Jadual 1.15: Nilai harta tetap bagi perkhidmatan penginapan mengikut aktiviti, 2015**

Table 1.15: Value of fixed assets in accommodation services by activities, 2015

<b>Aktiviti</b> Activities	<b>Nilai buku bersih seperti pada 01.01.2015</b> Net book value as at 01.01.2015 (RM '000)	<b>Perbelanjaan modal</b> Capital expenditure (RM '000)	<b>Pelupusan</b> Disposal (RM '000)	<b>Susut nilai semasa</b> Current depreciation (RM '000)	<b>Nilai buku bersih seperti pada 31.12.2015</b> Net book value as at 31.12.2015 (RM '000)	<b>Sewa yang dibayar dalam tahun 2015</b> Rent paid during 2015 (RM '000)
<b>Jumlah/Total</b>	<b>32,803,139</b>	<b>1,764,254</b>	<b>258,721</b>	<b>1,344,725</b>	<b>32,983,925</b>	<b>432,648</b>
<b>Hotel (termasuk hotel resort) dan hotel apartmen</b> Hotels (including resort hotels) and apartment hotels	27,337,811	1,601,920	235,530	1,080,493	27,642,881	245,890
<b>Hotel bajet</b> Budget hotels	5,230,966	152,055	22,938	253,281	5,106,780	163,891
<b>Chalet</b> Chalets	145,056	9,572	190	7,836	147,429	20,431
<b>Rumah rehat/rumah tetamu/asrama/bed and breakfast/tapak perkhemahan</b> Rest houses/guest houses/hostels/bed and breakfast/camping grounds	89,306	707	63	3,115	86,835	2,436

**Jadual 1.16: Nilai harta tetap bagi perkhidmatan penginapan mengikut jenis harta, 2015**  
*Table 1.16: Value of fixed assets in accommodation services by type of assets, 2015*

Jenis harta Type of assets	Nilai buku bersih seperti pada 01.01.2015 Net book value as at 01.01.2015	Perbelanjaan modal Capital expenditure	Pelupusan Disposal	Susut nilai semasa Current depreciation	Nilai buku bersih seperti pada 31.12.2015 Net book value as at 31.12.2015	Sewa yang dibayar dalam tahun 2015 Rent paid during 2015
	(RM '000)	(RM '000)	(RM '000)	(RM '000)	(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>32,803,137</b>	<b>1,764,254</b>	<b>258,721</b>	<b>1,344,722</b>	<b>32,983,925</b>	<b>432,126</b>
<b>Tanah</b> Land	6,438,172	55,663	2,618	64,108	6,426,680	82,008
<b>Bangunan dan binaan lain</b> Buildings and other construction	20,074,971	830,302	131,762	557,771	20,263,840	309,017
<b>Alat pengangkutan</b> Transport equipment	638,209	22,336	2,361	99,069	558,864	2,015
<b>Teknologi Maklumat dan Telekomunikasi</b> Information and communications technology	366,720	16,165	2,528	40,073	337,426	138
<b>Jentera dan kelengkapan</b> Machinery and equipment	2,018,133	122,115	3,394	251,096	1,879,326	7,105
<b>Perabot dan pemasangan</b> Furniture and fittings	2,407,252	433,858	4,694	281,266	2,545,165	11,931
<b>Harta lain</b> Other assets	859,680	283,815	111,364	51,339	972,624	19,912

**Jadual 1.17: Perangkaan utama pertumbuhan milikan wanita bagi perkhidmatan penginapan, 2015**  
*Table 1.17: Principal statistics of women-owned establishment in accommodation services, 2015*

Aktiviti <i>Activities</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>560</b>	<b>927,764</b>	<b>397,935</b>	<b>529,829</b>	<b>10,402</b>	<b>186,060</b>	<b>2,014,545</b>
<b>Hotel (termasuk hotel resort) dan hotel apartmen</b> <i>Hotels (including resort hotels) and apartment hotels</i>	36	651,235	277,709	373,526	5,957	118,895	1,562,842
<b>Hotel bajet</b> <i>Budget hotels</i>	449	257,538	111,396	146,142	4,020	62,808	412,166
<b>Chalet</b> <i>Chalets</i>	38	13,643	7,027	6,616	281	3,126	27,699
<b>Rumah rehat/rumah tetamu/asrama/bed and breakfast/tapak perkhemahan</b> <i>Rest houses/guest houses/hostels/ bed and breakfast/camping grounds</i>	37	5,348	1,803	3,545	144	1,231	11,838

**Jadual 1.18: Perangkaan utama pertumbuhan milikan wanita bagi perkhidmatan penginapan mengikut negeri, 2015**  
*Table 1.18: Principal statistics of women-owned establishment in accommodation services by states, 2015*

Negeri States	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>560</b>	<b>927,764</b>	<b>397,935</b>	<b>529,829</b>	<b>10,402</b>	<b>186,060</b>	<b>2,014,545</b>
Johor	40	33,513	15,218	18,295	541	9,911	52,234
Kedah	56	84,176	32,992	51,184	966	16,704	160,719
Kelantan	57	35,169	15,176	19,993	505	6,792	150,233
Melaka	36	18,670	8,806	9,864	318	5,103	54,761
Negeri Sembilan	19	34,153	15,895	18,258	461	8,795	55,655
Pahang	72	418,973	162,580	256,393	3,663	70,652	973,478
Perak	43	22,770	10,465	12,305	409	5,171	75,122
Perlis	7	6,113	3,583	2,530	91	1,532	3,837
Pulau Pinang	19	14,550	5,894	8,656	212	5,275	28,897
Sabah	57	47,795	22,097	25,698	898	10,743	71,307
Sarawak	40	30,094	11,724	18,370	515	7,370	77,358
Selangor	31	24,020	11,825	12,195	319	6,255	34,710
Terengganu	41	31,438	19,290	12,148	461	6,428	29,876
W.P. Kuala Lumpur	36	121,086	60,676	60,410	1,002	24,597	224,711
W.P. Labuan	6	5,244	1,714	3,530	41	732	21,647

**Jadual 2.1: Perangkaan utama perkhidmatan hotel (termasuk hotel resort) dan hotel apartmen mengikut negeri, 2015**  
*Table 2.1 : Principal statistics of hotels (including resort hotels) and apartment hotels services by states, 2015*

Negeri States	Bilangan pertubuhan Number of establishments	Bilangan Bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
			(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>621</b>	<b>135,722</b>	<b>11,213,439</b>	<b>4,864,552</b>	<b>6,348,887</b>	<b>90,703</b>	<b>2,319,796</b>	<b>27,642,881</b>
Johor	53	9,253	587,409	283,477	303,932	5,917	146,959	2,423,917
Kedah	49	7,658	775,070	315,934	459,136	6,942	182,269	1,419,582
Kelantan	14	1,758	82,180	44,527	37,653	1,052	20,121	377,923
Melaka	28	6,746	352,545	194,573	157,971	3,535	79,606	862,281
Negeri Sembilan	28	4,601	335,926	151,824	184,103	2,714	66,820	331,207
Pahang	51	15,394	1,147,707	543,387	604,321	10,751	276,662	2,461,415
Perak	39	6,374	334,589	166,410	168,179	3,665	83,792	973,464
Perlis								
Pulau Pinang	47	11,133	952,637	414,260	538,377	7,296	212,538	1,836,421
Sabah	67	12,506	882,746	424,574	458,171	9,386	172,673	3,580,902
Sarawak	46	8,664	580,499	193,277	387,223	5,771	129,045	1,674,212
Selangor	55	13,647	1,524,128	630,262	893,866	9,233	256,978	2,167,382
Terengganu	27	3,616	208,229	100,622	107,607	2,573	52,558	600,841
W.P. Kuala Lumpur	108	32,701	3,272,497	1,343,255	1,929,242	20,634	605,401	8,817,402
W.P. Labuan	5	410	42,003	12,121	29,882	311	8,438	4,109
W.P. Putrajaya	4	1,261	135,274	46,049	89,225	923	25,936	111,823

Jadual 2.2: Perangkaan utama perkhidmatan hotel (termasuk hotel resort) dan hotel apartmen mengikut taraf sah organisasi, 2015

Table 2.2: Principal statistics of hotels (including resort hotels) and apartment hotels services by legal status, 2015

Taraf sah organisasi Legal status	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>621</b>	<b>11,213,438</b>	<b>4,864,551</b>	<b>6,348,887</b>	<b>90,703</b>	<b>2,319,769</b>	<b>27,642,881</b>
<b>Hak milik perseorangan</b> Individual proprietorship							
<b>Perbadanan awam</b> Public corporation	12	32,671	18,553	14,118	367	5,591	121,884
<b>Perkongsian</b> Partnership	16	224,531	129,111	95,420	1,620	47,836	670,892
<b>Syarikat sendiri berhad</b> Private limited company	567	10,062,437	4,264,405	5,798,032	81,292	2,041,957	24,773,496
<b>Syarikat awam berhad</b> Public limited company	26	893,799	452,482	441,317	7,424	224,385	2,076,609

**Jadual 2.3: Perangkaan utama perkhidmatan hotel (termasuk hotel resort) dan hotel apartmen mengikut hak milik, 2015**  
*Table 2.3: Principal statistics of hotels (including resort hotels) and apartment hotels services by ownerships, 2015*

Hak milik Ownerships	Bilangan perubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>621</b>	<b>11,213,439</b>	<b>4,864,552</b>	<b>6,348,887</b>	<b>90,703</b>	<b>2,319,796</b>	<b>27,642,881</b>
<b>Residen Malaysia</b> Malaysian residents	600	10,160,227	4,415,211	5,745,016	84,014	2,116,753	25,316,775
<b>Bukan residen Malaysia</b> Non-Malaysian residents	21	1,053,211	449,341	603,871	6,689	203,043	2,326,106
<b>Hak milik bersama</b> Joint ownership							

**Jadual 2.4: Bilangan pekerja dan gaji & upah dalam perkhidmatan hotel (termasuk hotel resort) dan hotel apartmen mengikut kategori pekerja, 2015**  
*Table 2.4: Number of person engaged and salaries & wages in the hotels (including resort hotels) and apartment hotels services by category of workers, 2015*

Kategori pekerja <i>Category of workers</i>	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>		Gaji & upah yang dibayar <i>Salaries &amp; wages paid (RM'000)</i>
	Jumlah <i>Total</i>	Lelaki <i>Male</i>	
<b>Jumlah/Total</b>	<b>90,703</b>	<b>52,388</b>	<b>2,319,796</b>
<b>Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji</b> <i>Total working proprietors and unpaid family workers</i>	61	42	19
<b>Pemilik yang bekerja dan rakan niaga yang aktif</b> <i>Working proprietors and active business partners</i>	51	34	17
<b>Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)</b> <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	10	8	2
<b>Jumlah pekerja bergaji (sepenuh masa)/ Total paid employees (full-time)</b>	86,536	50,133	36,403
<b>Pengurus</b> <i>Manager</i>	5,998	3,665	2,333
<b>Profesional</b> <i>Professional</i>	5,858	3,430	2,428
<b>Profesional</b> <i>Professional</i>	5,858	3,430	2,428
<b>Juruteknik dan profesional bersekutu</b> <i>Technicians and associate professionals</i>	7,881	6,435	1,446
<b>Pekerja sokongan perkeranian</b> <i>Clerical support workers</i>	10,579	3,955	6,624
<b>Pekerja perkhidmatan dan jualan</b> <i>Service and sales workers</i>	16,004	8,542	7,462
<b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b> <i>Craft and related trade workers</i>	5,320	3,641	1,679
<b>Operator mesin dan loji, dan pemasangan</b> <i>Plant and machine operators and assemblers</i>	2,654	1,525	1,129
<b>Pekerjaan asas</b> <i>Elementary occupation</i>	32,242	18,940	13,302
<b>Pekerja bergaji (sambilan)</b> <i>Paid employees (part-time)</i>	4,106	2,213	1,893

**Jadual 3.1: Perangkaan utama perkhidmatan hotel bajet mengikut negeri, 2015**  
*Table 3.1: Principal statistics of budget hotels services by states, 2015*

Negeri States	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantara Value of Intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
			(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>3,395</b>	<b>144,170</b>	<b>2,487,516</b>	<b>1,076,668</b>	<b>1,410,848</b>	<b>36,769</b>	<b>643,991</b>	<b>5,106,780</b>
<b>Johor</b>	352	15,818	238,282	111,114	127,168	3,360	67,374	474,089
<b>Kedah</b>	197	5,433	97,789	45,027	52,762	1,599	25,086	170,290
<b>Kelantan</b>	135	3,239	46,023	18,730	27,292	881	10,389	94,680
<b>Melaka</b>	211	7,846	127,820	56,849	70,972	2,206	33,676	374,298
<b>Negeri Sembilan</b>	117	11,911	80,038	33,180	46,858	1,248	20,174	147,899
<b>Pahang</b>	251	7,120	133,683	59,291	74,392	2,311	35,153	251,134
<b>Perak</b>	317	14,043	163,545	76,768	86,777	2,876	41,933	225,189
<b>Perlis</b>	30	716	17,708	6,774	10,935	286	4,249	15,169
<b>Pulau Pinang</b>	208	8,933	176,755	76,799	99,956	2,244	43,679	546,003
<b>Sabah</b>	424	12,949	282,716	127,019	155,697	5,200	72,941	763,971
<b>Sarawak</b>	347	11,526	164,968	64,725	100,243	3,467	50,252	365,617
<b>Selangor</b>	318	24,137	395,319	180,767	214,552	4,430	99,603	564,094
<b>Terengganu</b>	124	3,920	98,558	46,153	52,405	1,544	23,567	149,410
<b>W.P Kuala Lumpur</b>	325	15,411	426,813	160,429	266,384	4,637	108,504	839,969
<b>W.P Labuan</b>								
<b>W.P Putrajaya</b>	39	1,168	37,499	13,043	24,456	480	7,411	124,968

**Jadual 3.2: Perangkaan utama perkhidmatan hotel bajet mengikut taraf sah organisasi, 2015**  
 Table 3.2: Principal statistics of budget hotels services by legal status, 2015

Taraf sah organisasi Legal status	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of Intermediate input	Nilai ditambah Value added	Bilangan pekerja atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>3,395</b>	<b>2,487,516</b>	<b>1,076,668</b>	<b>1,410,848</b>	<b>36,769</b>	<b>643,991</b>	<b>5,106,780</b>
<b>Hak milik perseorangan</b> <i>Individual proprietorship</i>	1,078	239,228	99,554	139,674	5,481	58,224	338,029
<b>Perkongsian</b> <i>Partnership</i>	652	319,712	133,829	185,883	5,966	80,040	439,077
<b>Syarikat sendirian berhad</b> <i>Private limited company</i>	1,632	1,896,187	825,165	1,071,022	24,805	495,712	4,200,493
<b>Syarikat awam berhad</b> <i>Public limited company</i>	8	20,013	13,501	6,512	286	5,855	86,157
<b>Koperasi</b> <i>Co-operative</i>	17	6,731	2,963	3,768	117	1,675	34,364
<b>Perbadanan awam</b> <i>Public corporation</i>							
<b>Pertubuhan persendirian yang tidak mencari keuntungan</b> <i>Private non-profit making organisation</i>	8	5,645	1,656	3,989	114	2,485	8,660

**Jadual 3.3: Perangkaan utama perkhidmatan hotel bajet mengikut hak milik, 2015**  
*Table 3.3: Principal statistics of budget hotels services by ownerships, 2015*

Hak milik Ownerships	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of Intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>3,395</b>	<b>2,487,516</b>	<b>1,076,668</b>	<b>1,410,848</b>	<b>36,769</b>	<b>643,991</b>	<b>5,106,780</b>
<b>Residen Malaysia</b> <i>Malaysian residents</i>	3,386	2,460,313	1,070,477	1,389,836	36,562	635,944	4,985,096
<b>Bukan residen Malaysia</b> <i>Non-Malaysian residents</i>	9	27,203	6,191	21,012	207	8,047	121,684
<b>Hak milik bersama</b> <i>Joint ownership</i>							

Jadual 3.4: Bilangan pekerja dan gaji & upah dalam perkhidmatan hotel bajet mengikut kategori pekerja, 2015  
Table 3.4: Number of person engaged and salaries & wages in the budget hotels services by category of workers, 2015

Kategori pekerja Category of workers	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Total number of persons engaged during December or the last pay period			Gaji & upah yang dibayar Salaries & wages paid (RM'000)
	Jumlah Total	Lelaki Male	Perempuan Female	
<b>Jumlah/Total</b>	<b>36,440</b>	<b>18,432</b>	<b>18,008</b>	<b>643,991</b>
<b>Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji</b> Total working proprietors and unpaid family workers	2,533	1,785	748	-
<b>Pemilik yang bekerja dan rakan niaga yang aktif</b> Working proprietors and active business partners	2,149	1,628	521	-
<b>Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)</b> Unpaid family workers (all members of family and friends not receiving regular wages)	384	157	227	-
<b>Jumlah pekerja bergaji (sepenuh masa)/Total paid employees (full-time)</b>	32,603	16,035	16,568	634,193
<b>Pengurus</b> Manager	3,555	2,489	1,066	159,401
<b>Profesional</b> Professional	1,010	533	477	37,905
<b>Profesional</b> Professional	1,010	533	477	37,905
<b>Juruteknik dan profesional bersekutu</b> Technicians and associate professionals	1,518	1,234	284	36,988
<b>Pekerja sokongan perkeranian</b> Clerical support workers	4,601	1,240	3,361	82,129
<b>Pekerja perkhidmatan dan jualan</b> Service and sales workers	7,862	3,585	4,277	122,535
<b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b> Craft and related trade workers	1,297	798	499	22,844
<b>Operator mesin dan loji, dan pemasangan</b> Plant and machine operators and assemblers	143		143	8,313
<b>Pekerjaan asas</b> Elementary occupation	12,617	6,156	6,461	164,079
<b>Pekerja bergaji (sambilan)</b> Paid employees (part-time)	1,304	612	692	9,797

Jadual 4.1: Perangkaan utama perkhidmatan chalet mengikut negeri, 2015

Table 4.1: Principal statistics of chalets services by states, 2015

Negeri States	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
			(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>191</b>	<b>6,291</b>	<b>149,894</b>	<b>78,143</b>	<b>71,752</b>	<b>2,249</b>	<b>33,055</b>	<b>147,429</b>
<b>Johor</b>	32	923	21,515	11,502	10,013	280	4,298	19,282
<b>Kedah</b>	7	107	1,565	530	1,034	35	379	6,938
<b>Kelantan</b>	16	516	8,281	3,673	4,608	185	2,239	16,725
<b>Melaka</b>	17	332	2,741	1,352	1,390	69	574	4,507
<b>Negeri Sembilan</b>	39	817	16,707	7,447	9,261	295	3,449	12,203
<b>Perak</b>	27	804	11,093	5,289	5,804	230	3,041	24,804
<b>Pulau Pinang</b>	8	197	17,788	8,802	8,986	205	4,142	18,553
<b>Sarawak</b>	12	1,231	29,468	20,643	8,824	194	3,628	6,176
<b>Selangor</b>	33	1,364	40,736	18,904	21,832	756	11,305	38,241

**Jadual 4.2: Perangkaan utama perkhidmatan chalet mengikut taraf sah organisasi, 2015**  
 Table 4.2: Principal statistics of chalets services by legal status, 2015

Taraf sah organisasi <i>Legal status</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	<b>191</b>	<b>149,894</b>	<b>78,142</b>	<b>71,751</b>	<b>2,249</b>	<b>33,055</b>	<b>147,429</b>
<b>Hak milik perseorangan</b> <i>Individual proprietorship</i>	105	25,428	11,334	14,094	622	5,321	31,256
<b>Perkongsian</b> <i>Partnership</i>	29	16,032	7,724	8,307	282	3,035	16,330
<b>Syarikat sendiri berhad</b> <i>Private limited company</i>	52	104,010	56,603	47,407	1,265	22,614	80,972
<b>Syarikat awam berhad</b> <i>Public limited company</i>							
<b>Koperasi</b> <i>Co-operative</i>	5	4,424	2,481	1,943	80	2,085	18,871
<b>Perbadanan awam</b> <i>Public corporation</i>							

**Jadual 4.3: Perangkaan utama perkhidmatan chalet mengikut hak milik, 2015**  
*Table 4.3: Principal statistics of chalets services by ownerships, 2015*

Hak milik Ownerships	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of Intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/ Total</b>	<b>191</b>	<b>149,894</b>	<b>78,142</b>	<b>71,752</b>	<b>2,249</b>	<b>33,055</b>	<b>147,429</b>
<b>Residen Malaysia</b> <i>Malaysian residents</i>	191	149,894	78,142	71,752	2,249	33,055	147,429

**Jadual 4.4: Bilangan pekerja dan gaji & upah dalam perkhidmatan chalet mengikut kategori pekerja, 2015**  
*Table 4.4 :Number of person engaged and salaries & wages in the chalets services by category of workers, 2015*

Kategori pekerja <i>Category of workers</i>	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Total number of persons engaged during December or the last pay period</i>			Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>  (RM'000)
	Jumlah <i>Total</i>	Lelaki <i>Male</i>	Perempuan <i>Female</i>	
<b>Jumlah/Total</b>	<b>2,249</b>	<b>1,256</b>	<b>993</b>	<b>33,055</b>
<b>Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji</b> <i>Total working proprietors and unpaid family workers</i>	216	128	88	-
<b>Pemilik yang bekerja dan rakan niaga yang aktif</b> <i>Working proprietors and active business partners</i>	149	102	47	-
<b>Pekerja keluarga tidak bergaji (semua ahli keluarga dan dan rakan yang tidak menerima upah yang tetap)</b> <i>Unpaid family workers (all members of family and friends not receiving regular wages)</i>	67	26	41	-
<b>Jumlah pekerja bergaji (sepenuh masa)/Total paid employees (full-time)</b>	1,839	1,045	794	33,055
<b>Pengurus</b> <i>Managers</i>	151	113	38	6,406
<b>Profesional</b> <i>Professional</i>	58	36	22	2,110
<b>Profesional</b> <i>Professional</i>	58	36	22	2,110
<b>Penyelidik</b> <i>Researcher</i>	-	-	-	-
<b>Juruteknik dan profesional bersekutu</b> <i>Technicians and associate professionals</i>	90	80	10	1,892
<b>Pekerja sokongan perkeranian</b> <i>Clerical support workers</i>	232	78	154	3,925
<b>Pekerja perkhidmatan dan jualan</b> <i>Service and sales workers</i>	346	175	171	5,077
<b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b> <i>Craft and related trade workers</i>	73	53	20	1,232
<b>Operator mesin dan loji, dan pemasangan</b> <i>Plant and machine operators and assemblers</i>	64	52	12	880
<b>Pekerjaan asas</b> <i>Elementary occupations</i>	825	458	367	10,230
<b>Pekerja bergaji (sambilan)</b> <i>Paid employees (part-time)</i>	194	83	111	1,303

Jadual 5.1:Perangkaan utama perkhidmatan rumah rehat/rumah tetamularama/bed & breakfast/tapak perkhemahan mengikut negeri, 2015

Table 5.1 :Principal statistics of rest houses/guest houses/hostels/bed & breakfast/ camping grounds services by states, 2015

Negeri States	Bilangan pertubuhan Number of establishments	Bilangan bilik Number of rooms	Nilai output kasar Value of gross output	Nilai input perantara Value of intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
	170	4,747	(RM '000) 56,350	(RM '000) 21,370	(RM '000) 34,980	954	(RM '000) 14,159	(RM '000) 86,835
<b>Jumlah/Total</b>								
Johor	33	1,326	16,414	4,404	12,010	168	2,559	49,091
Kedah	16	125	2,015	585	1,430	43	433	3,068
Kelantan	25	352	2,986	902	2,084	95	646	2,693
Melaka	9	95	2,120	974	1,146	40	499	3,346
<b>Negeri Sembilan</b>	3	86	883	332	551	25	332	2,911
Pahang	11	184	4,283	1,133	3,150	112	1,434	1,720
Perak	11	1,281	4,227	2,040	2,187	63	771	3,795
Pulau Pinang	6	120	1,377	438	939	39	523	5,640
Sabah	16	233	11,459	6,233	5,226	184	4,681	4,987
Sarawak	5	63	3,715	1,421	2,294	52	913	486
Selangor	6	591	1,932	753	1,179	29	391	393
Terengganu	25	235	1,554	632	922	67	227	4,023
W.P Kuala Lumpur	4	56	3,385	1,523	1,862	37	752	4,682

Jadual 5.2: Perangkaan utama perkhidmatan rumah rehat/rumah tetamu/asrama/bed & breakfast/tapak perkhemahan mengikut taraf sah organisasi, 2015

Table 5.2: Principal statistics of rest houses/guest houses/hostels/bed & breakfast/camping grounds services by legal status, 2015

Taraf sah organisasi Legal status	Bilangan pertubuhan Number of establishments	Nilai output kasar Value of gross output	Nilai input perantara Value of Intermediate input	Nilai ditambah Value added	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Number of persons engaged during December or the last pay period	Gaji & upah yang dibayar Salaries & wages paid	Nilai harta tetap yang dimiliki pada akhir tahun Value of fixed assets owned as at the end of the year
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	170	56,350	21,370	34,980	954	14,159	86,835
<b>Hak milik perseorangan Individual proprietorship</b>	110	14,308	4,459	9,849	370	2,662	18,613
<b>Perkongsian Partnership</b>	19	2,726	835	1,891	90	669	2,495
<b>Syarikat sendirian berhad Private limited company</b>	41	39,316	16,076	23,240	494	10,828	65,727
<b>Koperasi Co-operative</b>							

**Jadual 5.3: Perangkaan utama perkhidmatan rumah rehat/rumah tetamu/asrama/bed & breakfast/kapak perkhemahan mengikut hak milik, 2015**  
*Table 5.3: Principal statistics of rest houses/guest houses/hostels/bed & breakfast/camping grounds services by ownership, 2015*

Hak milik <i>Ownerships</i>	Bilangan pertubuhan <i>Number of establishments</i>	Nilai output kasar <i>Value of gross output</i>	Nilai input perantara <i>Value of Intermediate input</i>	Nilai ditambah <i>Value added</i>	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir <i>Number of persons engaged during December or the last pay period</i>	Gaji & upah yang dibayar <i>Salaries &amp; wages paid</i>	Nilai harta tetap yang dimiliki pada akhir tahun <i>Value of fixed assets owned as at the end of the year</i>
		(RM '000)	(RM '000)	(RM '000)		(RM '000)	(RM '000)
<b>Jumlah/Total</b>	170	56,350	21,370	34,980	954	14,159	86,835
<b>Residen Malaysia</b> <i>Malaysian residents</i>	170	56,350	21,370	34,980	954	14,159	86,835

Jadual 5.4: Bilangan pekerja dan gaji & upah dalam perkhidmatan rumah rehat/rumah tetamu/asrama/bed & breakfast/tapak perkhemahan mengikut kategori pekerja, 2015  
 Table 5.4: Number of person engaged and salaries & wages in the rest houses/guest houses/hostels/bed & breakfast/camping grounds services by category of workers, 2015

Kategori pekerja Category of workers	Bilangan pekerja pada bulan Disember atau pada tempoh gaji akhir Total number of persons engaged during December or the last pay period			Gaji & upah yang dibayar Salaries & wages paid (RM'000)
	Jumlah Total	Lelaki Male	Perempuan Female	
<b>Jumlah/Total</b>	<b>954</b>	<b>487</b>	<b>467</b>	<b>14,159</b>
<b>Jumlah pemilik yang bekerja dan pekerja keluarga tidak bergaji</b> Total working proprietors and unpaid family workers	196	123	73	-
<b>Pemilik yang bekerja dan rakan niaga yang aktif</b> Working proprietors and active business partners	143	102	41	-
<b>Pekerja keluarga tidak bergaji (semua ahli keluarga dan rakan yang tidak menerima upah yang tetap)</b> Unpaid family workers (all members of family and friends not receiving regular wages)	53	21	32	-
<b>Jumlah pekerja bergaji (sepenuh masa)/Total paid employees (full-time)</b>	656	317	339	13,412
<b>Pengurus</b> Managers	97	69	28	4,015
<b>Profesional</b> Professional	8	5	3	269
<b>Profesional</b> Professional	8	5	3	269
<b>Juruteknik dan profesional bersekutu</b> Technicians and associate professionals	35	32	3	1,301
<b>Pekerja sokongan perkeranian</b> Clerical support workers	94	25	69	1,631
<b>Pekerja perkhidmatan dan jualan</b> Service and sales workers	132	50	82	2,203
<b>Pekerja kemahiran dan pekerja pertukangan yang berkaitan</b> Craft and related trade workers	23	15	8	594
<b>Operator mesin dan loji, dan pemasangan</b> Plant and machine operators and assemblers	14	8	6	248
<b>Pekerjaan asas</b> Elementary occupations	253	113	140	3,151
<b>Pekerja bergaji (sambilan)</b> Paid employees (part-time)	102	47	55	747



**LAMPIRAN**

*APPENDIX*

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# LAMPIRAN APPENDIX

PIAWAIAN KLASIFIKASI INDUSTRI MALAYSIA (MSIC) 2008 Ver. 1.0  
MALAYSIA STANDARD INDUSTRIAL CLASSIFICATION (MSIC) 2008 Ver.1.0

## PERKHIDMATAN PENGINAPAN ACCOMMODATION SERVICES

Kumpulan Group	Kelas Class	Perkara Item	Keterangan Description
551	5510 <sup>(1)</sup>	<b>Aktiviti penginapan jangka pendek/Short term accommodation activities</b>	
		<b>Hotel dan hotel resort dan hotel apartmen</b> <i>Hotels and resort hotels and apartment hotels</i>	
		55101	<b>Hotel dan hotel resort</b> <sup>(2)</sup> <i>Hotels and resort hotels</i>
		55102	<b>Motel/hotel bajet</b> <i>Motel/budget hotels</i>
		55103	<b>Hotel apartmen</b> <sup>(3)</sup> <i>Apartment hotels</i>
		55104	<b>Chalet</b> <i>Chalets</i>
		<b>Rumah rehat/rumah tetamu/ bed and breakfast unit/asrama/tapak perkhemahan, taman kenderaan rekreasi dan taman treler</b> <i>Rest houses/guest houses/ bed and breakfast units/ hostels/ camping grounds</i>	
		55105	<b>Rumah rehat/rumah tetamu</b> <i>Rest houses/guest houses</i>
		55106	<b>Bed and breakfast unit</b> <i>Bed and breakfast units</i>
		55107	<b>Asrama</b> <i>Hostels</i>
		55109	<b>Aktiviti penginapan jangka masa pendek yang lain t.t.t.l</b> <i>Other short term accommodation activities n.e.c</i>
552	55200	<b>Tapak perkhemahan, taman kenderaan rekreasi dan taman treler</b> <i>Camping grounds/sites and recreational vehicle parks</i>	
<sup>(1)</sup> Tidak termasuk <i>Excludes</i>		<b>Penyediaan rumah, rumah pangsa atau apartmen yang berperabot atau tidak untuk kegunaan kekal, biasanya secara bulanan dan tahunan.</b> <i>Provision of homes and furnished or unfurnished flats or apartments for more permanent use, typically on an annual basis.</i>	
<sup>(2)</sup> Termasuk <i>Includes</i>		<b>Rumah penginapan (inn dan lodge)</b> <i>Inn and lodge</i>	
<sup>(3)</sup> Termasuk <i>Includes</i>		<b>Pangsapuri khidmat dan kondo</b> <i>Services apartment and condo</i>	

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